





The ABCs of How to Get Your User ID and Log In as a ...

PHA Coordinator


A. How to register for a **user ID** as a Coordinator:

1. Open your Web browser (e.g., Netscape .
2. In the *Location* field, type in the following URL address: *www.hud.gov/reac*. The **REAC** Web page displays on your screen.
3. Click on the online systems link on the left side of the page. Scroll to the bottom of the page and click on the Public Housing Authority link. The PHA Coordinator and User registration form displays.
4. Click on the **Coordinator**  *Application Type* radio button.
5. Complete the form by filling out all of the fields. Remember the password you choose AND how you enter it (uppercase/lowercase)!
6. Click on the **Send Application** button. A confirmation page displays on your screen.
7. Make sure the PHA Executive Director's mailing address is correct or you will not receive your **user ID**! If the mailing address is wrong, follow the instructions on the page to get it corrected, and click the **Cancel Application** button. If the mailing address is correct, click on the **Confirm / Submit** button.

B. How you get your **user ID**:



C. How to log in to HUD's secure systems:

1. Open your Web browser (e.g., Netscape .
2. In the *Location* field, type in the URL address: *www.hud.gov/reac*. The **REAC** Web page displays on your screen.
3. Click the online systems link on the left side of the page.
4. Click on the **LOG IN** button. The "Username and Password Required" window pops up.
5. Type your **user ID** in the *User Name* field.
6. Tab to the *Password* field and type in your password.
7. Click on the **OK** button. The **Legal Warning** page displays.
8. Read the warning and then click on the **Continue** button. The **Secure Systems** page displays on your screen.
9. Follow the step-by-step system administration instructions in the *REAC System Security User Guide for PHAs* (**online systems** page) to:
 - a. establish yourself as the Coordinator in the system, and
 - b. provide PHA users with system access.



Your **user ID** and password are **case-sensitive** (uppercase/lowercase)

Need help? Click on the [Contact Us](#) link to contact the Technical Assistance Center.