

Your Home - All parts of your home help make it a good place to live. Look around your home, and...

Please mark the box by the word that best describes your home TODAY

Mark each box....

Like this

or,

Like this

Not like this



Kitchens and Bathrooms

Do all of the stove burners work?	Yes	No	
Does your kitchen have a working oven (not toaster ovens)?	Yes	No	
Does the refrigerator keep food cold enough that it does not spoil?	Yes	No	
Does the tap water have a problem with color or bad odor?	Yes	No	Sometimes
Is there a working light fixture on the kitchen ceiling or wall?	Yes	No	
How many working wall outlets are in the kitchen?	None	1	2 or more
Is there hot and cold running water at each kitchen and bathroom sink, tub, and shower?	Yes	No	
Is water leaking today from any kitchen or bathroom sink or drain or pipe?	Yes	No	
Is any kitchen or bathroom sink, tub, or shower drain clogged?	Yes, clogged	No, but slow	No Problems
Does the bathroom have either a window that opens or a ventilation system that works?	Yes	No	
Are all toilets working today?	Yes	No	
In the last 3 months	Did not live here, then go to Electrical		
how many times did your toilets not work for 6 hours or more?	None	1-3	4 or more
has any bathroom floor been covered by water because of plumbing problems?	Yes	No	



Electrical Wiring to Outlets, Switches, and Light Fixtures on Ceilings or Walls

Is all the building's wiring in your home enclosed in walls or metal coverings?	Yes	No	
Do all electrical outlets and switches have cover plates?	Yes	No	
Not counting the bathroom, does each room have at least one working outlet?	Yes	No	
Do all ceiling and wall mounted light fixtures work?	Yes	No	No Fixtures

How many times have fuses blown or circuit breakers tripped in the last 3 months?	None	1-3	4 or More
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Heating and Cooling

Does the heating system provide enough heat in every room?	Yes	No	Don't Know
In cold weather, do you ever need to use your oven to heat your home?	Yes	No	Sometimes
If your home comes with air conditioning, does it work correctly?	Yes	No	No AC
Can you adjust the heat when it is too hot or too cold?	Yes	No	Partially
Last winter	Did not live here, then go to Walls		
how many times did the heating break down for 6 hours or more?	None	1-3	4 or more
was your home ever so cold for 24 hours or more, that someone in your home was uncomfortable?	Yes	No	Wasn't Here

Looking at the Walls, Ceilings and Floors

Are there any holes or large cracks where outdoor air or rain can come in?	Yes	No
Is there any paint that can be chipped or peeled by finger scraping?	Yes	No
Is there any area of peeling paint or broken plaster bigger than the size of this page?	Yes	No
Do you see any walls, ceilings or floors with serious problems like sagging, leaning, buckling or large holes?	Yes	No
Is there mildew, mold, or water damage on any wall, floor or ceiling?	Yes	No
Are there any floor problems such as boards, tiles, carpeting or linoleum that are missing, curled, or loose?	Yes	No
Is there any place where floor problems can cause you to trip?	Yes	No



Sanitation and Safety

Did you see a rat anywhere in your building or outside around the grounds this week?	Yes	No	
Have you seen many cockroaches in your home this week?	Yes	No	
In your home, do you smell bad odors such as sewer, natural gas, etc.?	Yes	No	Sometimes

In your home, are secure handrails on all stairs and landings?	Yes	No	Does Not Apply
Do all outside doors have locks that work?	Yes	No	
Do all windows have locks that work?	Yes	No	
Do all bedrooms have a window that you can open?	Yes	No	
Does any window have broken glass that could cut someone?	Yes	No	
In the last three months, has your mail been stolen or tampered with?	Yes	No	
Is there a working smoke detector on each floor in your home?	Yes	No	Don't Know
In case of fire do you have at least 2 ways to get out of your home? (Ways include a fire escape, exit door, balcony, window you can crawl through, or stairs from a public hall. For example, two ways might be a door and a window, or two fire exits from a public hall.)	Yes	No	



Outside of Your Home			
Is the condition of any porch or balcony dangerous?	Yes	No	Does Not Apply
Are any outside handrails, steps, or stairs unsafe?	Yes	No	Does Not Apply
Is any sidewalk, driveway, or parking lot damaged in a way that could cause you to trip?	Yes	No	
Is there enough light for safety?	Yes	No	
Are fences or gates in bad repair?	Yes	No	Does Not Apply
Do you see any problems with the roof, such as sagging, holes, or missing roofing?	Yes	No	Can't See Roof
Do you see any walls with serious leaning, buckling, or large holes?	Yes	No	
Does the garbage service pick up each week?	Yes	No	
Do you have either covered dumpsters or covered cans for your garbage and trash?	Yes	No	

Your Neighborhood				
Do you feel that any of the things below is a big problem in your neighborhood?				
Crime or Drugs	Not a Problem	Some Problem	Big Problem	Don't Know
Trash or junk on nearby streets, sidewalks, or properties	Not a Problem	Some Problem	Big Problem	Don't Know

Vacant or run-down homes or stores	Not a Problem	Some Problem	Big Problem	Don't Know
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How would you rate the neighborhood on a scale of 1 to 10? (1 is worst, 10 is best)	1 Worst	2	3	4	5	6	7	8	9	10 Best
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Your Opinions About Where You Live



How satisfied are you with each of the following in your home?

Quality of routine repairs and maintenance.	Very Satisfied	Satisfied	Neither	Dissatisfied	Very Dissatisfied
Landlord's promptness of emergency repairs.	Very Satisfied	Satisfied	Neither	Dissatisfied	Very Dissatisfied
The landlord, in general.	Very Satisfied	Satisfied	Neither	Dissatisfied	Very Dissatisfied
Living here, in general.	Very Satisfied	Satisfied	Neither	Dissatisfied	Very Dissatisfied

How much do you agree or disagree with the following?

The yards, playground, and off-street parking are safe.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
The landlord is slow to react to complaints.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree

On a scale of 1 to 10, how would you rate your home as a place to live? (1 is worst, 10 is best)	1 Worst	2	3	4	5	6	7	8	9	10 Best
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Your Housing Agency

Your Housing Agency is the city, county, or state government office that gives Section 8 Vouchers or Certificates to help you pay rent. You speak with them once a year, and maybe more than that if you move or have a problem with your landlord.

People at the Housing Agency are polite.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
The Housing Agency is quick to react to complaints.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree

The Housing Agency offers useful information when finding a home.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
It's easy to reach someone at the Housing Agency when I have a question or a problem.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree

Time — Things can change as time passes.

Have you been here one year or more?

Yes, please continue

No, Skip to **Apartments**

The condition of the inside and outside of your building	Better	Same	Worse
Landlord's supervision of vacant units	Better	Same	Worse
Landlord's repair of problems	Better	Same	Worse

Apartments

Do you live in an apartment?

Yes

No, then you are finished,
Thank You!

How many apartments are in your building?	2-4	4-8	8 or more
Is there a shared laundry room for you and other tenants?	Yes	Not Working	No
Is there a play area for residents of your complex?	Yes	Not Useable	No
Does your building have a working elevator?	Yes	Not working	No Elevator

I am safe from crime in the halls, stairways, laundry, and elevators.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
The landlord does a good job screening new tenants.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
The landlord does a good job handling problem tenants.	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree

If you have been in this apartment more than one year, describe how things have changed

Landlord's screening of new tenants	Better	Same	Worse
Amount of crime around your home	Less	Same	More

Thank you!