

HUD Center for FAITH-BASED & Neighborhood Partnerships



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November 6, 2012 • Disaster Relief Update

1. FOOD AND SHELTER

Salvation Army: Call center is open 24 hours/7 days a week - **1-800-725-2769**

Call the 800 number to find the closest Salvation Army shelter.

American Red Cross: Shelter assistance from your local Chapter can be found by calling **1-800-733-2767, press 1.**

Transitional Sheltering Assistance (TSA) has been approved in New York and New Jersey for eligible disaster survivors who have a continuing need for shelter because they are unable to return to their homes for an extended period of time. This initiative is intended to provide short-term lodging for eligible disaster survivors whose communities are either uninhabitable or inaccessible due to disaster-related damages. This program allows eligible survivors to stay in participating hotels or motels until more suitable housing accommodations are available. Please note: to be eligible for TSA, you must first register with FEMA. For more information, disaster survivors should call 1-800-621-FEMA (3362). Those who have a speech disability or hearing loss and use TTY should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

2. FEDERAL DISASTER ASSISTANCE

REGISTERING FOR FEMA ASSISTANCE

The President declared major disasters for Connecticut, New York and New Jersey, making disaster assistance available to those in the heaviest hit areas affected by the storm. Disaster assistance is financial or direct assistance to individuals and families whose property has been damaged or destroyed as a result of a federally-declared disaster, and whose losses are not covered by insurance. It is meant to help you with critical expenses that cannot be covered in other ways. This assistance is not intended to restore your damaged property to its condition before the disaster.

There are three ways to apply for assistance:

- Apply Online at DisasterAssistance.gov
- Apply via a smart phone at m.fema.gov
- Apply by Phone: - Call (800) 621-3362 - Call TTY (800) 462-7585 for people with speech or hearing disabilities.

Disaster Recovery Centers (DRCs)

A Disaster Recovery Center is a readily accessible facility or mobile office where applicants may go for free information about FEMA or other disaster assistance programs, or for questions related to your case. These DRCs will continue to open up within the disaster areas. Specialists from the state, FEMA and the U.S. Small Business Administration (SBA) will be on hand to answer questions and provide information on the types of assistance available to survivors. To find a disaster recovery center location, check out the disaster recovery center locator at www.FEMA.gov/disaster-recovery-centers or by mobile phone at m.fema.gov. You may also text **DRC** and a **Zip Code** to **43362** (4FEMA) For example, if you lived in Atlantic City, NJ you would text: DRC 08401.

Disaster Recovery Centers Open as of November 6, 2012:

New York

Cyclone Stadium - 1904 Surf Ave., BROOKLYN, NY 11224 Hours: Mon-Sun 8 am -8 pm

Our Lady of Solace-Gymnasium - 2866 West 17th Street, BROOKLYN, NY 11224 Hours: Mon-Sun 8 am -8 pm

Miller Field New Dorp Lane - 600 New Dorp Lane, STATEN ISLAND, NY 10306 Hours: Mon-Sun 8:30 am -8 pm

Mount Loretto - 6581 Hylan Blvd., STATEN ISLAND, NY 10309 Hours: Mon-Sun 8:30 am -8 pm

Fort Tilden Park - 1199 Rockaway Pt. Blvd., BREEZY POINT, NY 11697 Hours: Mon-Sun 8:30 am -8 pm

Edgewater Park Volunteer Fire Station - 1 Adee Dr., BRONX, NY 10465 *Hours: Mon-Sun 9 am -5 pm*
Duane Reade - B116 Beach Channel Dr., ROCKAWAY PARK, NY 11694 *Hours: Mon-Sun 8:30 am -8 pm*
Riverhead Community Center - 300 Center Dr., RIVERHEAD, NY 11901 *Hours: Mon-Sun 8 am -8 pm*
SouthHold Town Hall - 53095 Route 25, SOUTHOLD, NY 11971 *Hours: Tues-Wed 7 am - 5 pm*
Island Park Village Hall - 127 Longbeach Rd., ISLAND PARK, NY 11558 *Hours: Mon-Sun 8 am -8 pm*
Recreation Center and Ice Arena - 700 Magnolia Blvd., LONG BEACH, NY 11561 *Hours: Mon-Sun 9 am -5 pm*
Nassau Community College - 1 Education Drive, GARDEN CITY, NY 11530 *Hours: Mon-Sun 8 am -8 pm*

CLOSED (as of 11/6/12)

Seward Park High School – 350 Grand Street, NEW YORK, NY 10002 **CLOSED**
Hillcrest High School - 160-05 Highland Ave, QUEENS, NY 11432 **CLOSED**
Mastic Recreation Community Ctr. - 15 Herkimer St., MASTIC, NY 11950 **CLOSED**
Edward W Bauer Elementary School - Montauk Highway, LINDENHURST, NY 11757 **CLOSED**

New Jersey

Adjacent to Police Dept. - 94 Washington St.; HOBOKEN, NJ 07030 *Hours: Mon-Sun 8 am -5 pm*
Jersey City Museum - 350 Montgomery St., JERSEY CITY, NJ 07302 *Hours: Mon-Sun 8 am -8 pm*
Mobile Disaster Recovery Center #1 (MDRC) - 41 Drum Point Rd, BRICK, NJ 08723
Cape May Courthouse Public House - 30 Mechanics St, CAPE MAY COURT HOUSE, NJ 08210 *Hours: Mon-Thurs 8 am – 8 pm; Fri-Sat 8am - 6pm; Sun 10 am - 6pm*
Henry Hudson Trail Activity Center - 945 Hwy 36, LEONARDO, NJ 07737 *Hours: Mon-Sun 8 am -8 pm*
Memorial School - 221 Morningside Ave., UNION BEACH, NJ 07735 *Hours: Mon-Sun 8 am -5 pm*
Brick Township Civic Center - 270 Chambers Bridge Rd., BRICK, NJ 08723 *Hours: Mon-Sun 8 am -8 pm*
Sayreville Senior Center - 423 Main St., SAYREVILLE, NJ 08872 *Hours: Mon-Sun 8 am -8 pm*

Connecticut

Housatonic Community College Cafeteria - 900 Lafayette Boulevard, BRIDGEPORT, CT 06604 *Hours: Mon-Fri 8am–8pm; Sat 8am–5pm; Sun 12–5pm*
Western Greenwich Civic Center - 449 Pemberwick Rd., GREENWICH, CT 06831 *Hours: Mon-Thurs 8 am -8 pm; Fri 12-6; Sat 8-8; Sun 10-5*
Parsons Government Center Gymnasium - 70 West River St., MILFORD, CT 06460 *Mon-Sun 8 am -8 pm*
Gateway Community College - 60 Sargent Dr., NEW HAVEN, CT 06511 *Mon-Sun 8 am -8 pm*
Groton Senior Center - 102 Newtown Rd., GROTON, CT 06340 *Mon-Sun 8 am -8 pm*
Guilford Fire Dept. - 390 Church Street, GUILFORD, CT 06437 *Hours: Tues 12-8 pm; Wed-Thurs 8 am - 8 pm*
Department of Police Service - 6 Custom Dr., OLD SAYBROOK, CT 06475 *Hours: Mon-Sat 8 am -8 pm; Sun 10 am - 5 pm*

Some of the DRC services may include:

- Assistance with the registration process
- Guidance regarding disaster recovery
- Clarification of any written correspondence received
- Housing Assistance and Rental Resource information
- Answers to questions, resolution to problems and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA
- SBA program information if there is a SBA Representative at the Disaster Recovery Center site

NOTE: You can register for assistance at a Disaster Recovery Center or you can [register online](#) or by calling **1 (800) 621-FEMA (3362)**. The TTY number is 1 (800) 462-7585 for those who are speech- or hearing-impaired.

The **Small Business Administration (SBA)**: provides loans to individuals as part of the [SBA Federal disaster loan assistance program](#). The SBA provides low interest disaster loans to homeowners, renters, businesses of all sizes and private, nonprofit organizations such as charities, churches and private universities, etc. to repair or replace real estate, personal property, machinery & equipment, inventory and business assets that have been damaged or destroyed in a declared disaster. During the FEMA disaster registration process, applicants should also apply for a disaster loan through the Small Business Administration. Registration with FEMA is required before applying for SBA disaster loan assistance.

Call: **1-800-659-2955**

3. MORTGAGE ASSISTANCE INFORMATION

Government-sponsored mortgage backers Freddie Mac, Fannie Mae and the Federal Housing Administration (FHA) are offering mortgage relief to some borrowers whose homes were damaged by Hurricane Sandy. The relief is available to borrowers whose homes were damaged by Hurricane Sandy and which are located in jurisdictions that President Obama has declared "major disaster areas." HUD granted a 90-day moratorium on foreclosures and forbearance on foreclosures of Federal Housing Administration (FHA)-insured home mortgages. Homeowners in need of disaster relief should **contact their servicers** or call one of the numbers below.

Freddie Mac - 1-800-373-3343; [Press Release](#)

Fannie Mae - 1-800-732-6643; [Press Release](#)

FHA – 1-877-622-8525; New York - [Press Release](#)

FHA – 1-877-622-8525; New Jersey – [Press Release](#)

FHA – 1-877-622-8525; Connecticut – [Press Release](#)

FHA - 1-877-622-8525; Rhode Island - [Press Release](#)

4. OTHER AGENCY ANNOUNCEMENTS

[Federal Trade Commission – Warns Consumers: Charity and Home Repair Scams May Appear After a Disaster](#)

To file complaints, call **1-877-382-4357**

[Justice Department Officials Raise Awareness of Disaster Fraud Hotline](#)

To report fraud related to Hurricane Sandy, call **1- 866-720-5721**

[Department of Labor – Hurricane Recovery Assistance:](#)

For information about unemployment benefits, call **1-866-487-2365**
