**NORTHERN NEVADA**



**Looking for Resources – Washoe County, The City of Reno, and the City of Sparks**



302 E. Carson Ave, Suite 400

Las Vegas, NV 89101

702-366-2100

**Office Hours:**

**Monday- Thursday**

**9am- 4pm**

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# Letter from the Field Office Director

Thank you for picking up the Reno & Sparks Nevada Resource Guidebook, brought to you by the Nevada HUD field Office. This guidebook has been designed to make it easier for you to meet your housing goals by locating support options in Northern Nevada. HUD is not responsible for the service providers listed in this resource guidebook and does not endorse any of the services providers listed. Distribution of this guidebook is done as a courtesy to the person seeking resources. The **Northern areas** listed are Washoe County, City of Reno, and the City of Sparks.

Housing issues can be complex, and you will find a variety of related information including contact information for other agencies that partner with HUD and other partners who are not affiliated or endorsed by HUD. HUD does not directly manage or own housing, nor does it take applications for housing. **Once you locate the resource, remember you need to call them and ask about vacancies, eligibility, rents, and application procedures.**

In addition to this guidebook, HUD maintains a website of additional resources at [hud.gov/states/nevada](https://www.hud.gov/states/nevada).

You can also call 2-1-1 on a phone or access the website at [nevada211.org](https://www.nevada211.org/), to view a database of affordable housing in the state as well as other essential services.

We have prepared this guide as a resource to assist you and we will do our best to keep the most up to date information available and accessible to those who need it.

Our team would welcome suggestions for improvement to this Resource Guidebook as you navigate through it. HUD is also interested in working with organizations to expand the supply of affordable housing, and would welcome calls from such groups interested in HUD’s programs by contacting the HUD’s Field Policy and Management staff:

##

## *Nevada Office Staff – Office of Field Policy and Management*

Email questions to NVwebmanager@hud.gov or call us 702-366-2100

|  |  |
| --- | --- |
| **Name** |  **Position** |
| Adrienne Babbitt - FPM | Field Office Director |
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| Dan Davis - FPM | Mgmt. Analyst Trainee |

HUD’s mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. We hope this guidebook helps you to answer your questions or find resources you need.

Thank you for letting us assist you.

Sincerely,

Adrienne Babbitt

Field Office Director

# ****H****omelessness

***If you are at-risk or currently experiencing homelessness.***

## Nevada 2-1-1

* **Dial 2-1-1**
* <https://www.nevada211.org/>

## *Coordinated Entry Access*

Coordinated Entry is a local process that helps people who do not have a place to live find housing. It connects individuals and families experiencing homelessness with housing funded by HUD. When someone needs help finding a home, they can take an assessment called the Community Housing Assessment Tool (CHAT). Their CHAT score reflects a person’s housing needs. People with higher scores get priority on the list for available housing. Northern Nevada uses the “no wrong door” approach to assessments. This means that various agencies in the community can help with CHAT assessments. Most people get assessed at the Nevada Cares Campus, but if you would like another choice you can visit

* <https://www.washoecounty.gov/homeless/CoC/coordinated_entry.php>

for a complete list of local assessor agencies, or call the HAS, Division of Housing & Homeless Services office at 775-325-8210

The **Northern areas** are Washoe County, City of Reno, and the City of Sparks:

|  |  |  |  |
| --- | --- | --- | --- |
| **County** | **Agency name** | **Address** | **Phone and Email** |
| Washoe | Nevada CARES Campus Emergency Shelter | 1800 Threlkel, Reno, NV 89512 | (775) 329-4141 |

## What happens when you go to a Coordinated Entry Site?

1. You will be asked to complete a short triage assessment to see if you are experiencing a crisis. If you are, immediate assistance or referrals will be provided.
2. The triage assessment will determine the housing assessment to be completed based upon your household type. The housing assessment helps determine your housing needs. Sometimes assessments show that a person might not be in need of housing options available. If that happens, the worker will refer you to other community resources that you might need.
3. If you do qualify for housing, you might not be matched or referred right away. You will be placed on a list called the “Community Queue” and matched to housing services in the community when resources become available.
4. It is important that you stay in touch with the worker at least once a month to get updates, so the worker knows you are still interested. If you do not stay in touch with the worker, you could be removed from the list.

## Catholic Charities of Northern Nevada

Tasked with serving those who wonder how they will be able to meet their most basic needs. They embrace each family and individual with a plan to achieve an increased level of self-sufficiency.

500 E. 4th street, Reno, NV 89512

775-322-7073

<https://ccsnn.org/>

## Our Place Family Shelter

Largest emergency housing provider for women and families. In partnership with Washoe County HAS, they provide shelter and wrap around services for 138 women, 38 families, 28 seniors, and all their animal companions every day.

605 S. 21st Street

Sparks, NV

(775) 327-7501

<http://www.renoinitiative.org/our-place/>

## Eddy House

Eddy House is a non-profit day center and shelter for 18–24-year-olds who are homeless or at-risk of homelessness. Services provided include meals, showers, clothing, hygiene items, case management, therapy, laundry, computers, residential programs, workforce development, GED classes, and more. If you or someone you know needs resources, our shelter is staffed 24-7:

888 Willow St. Reno, NV 89502

(775) 384-1129

info@eddyhouse.org

[www.eddyhouse.org](http://www.eddyhouse.org)

Reno Youth Network

Provides an online resource guide for approximately 200 youth service providers in the Washoe County Area

Such as food, shelter, education, employment, healthcare, and much more.

* <https://renoyouthnetwork.com/>

Other resources:

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Phone** | **Address** | **Service** |
| A Safe Embrace | (775) 322-3466 | 220 South Rock Blvd., Suite 7, Reno, NV 89502 | Support, recovery, human services, education, 24-hour crisis intervention, emergency shelter for victims and children |
| Northern Nevada Adult Mental Health Services (NNAMHS) | (775) 688-2001 | Assessment available by appointment only | Support, resources, CHAT assessment |
| Northern Nevada Veterans Administration (VA) | (775) 324-6600 | 350 Capitol Hill Avenue, Reno, | CHAT assessment |
| Restart Homeless Services | (775) 324-2622 | 1095 E. Taylor St. Reno, NV 89502 | CHAT assessment |
| Steps to New Freedom | (775) 322-4003 | Assessment available by appointment only | CHAT assessment |
| The Reno Initiative for Shelter and Equality (RISE) Street Outreach | (775) 486-3041 | Assessment available by apt only | CHAT assessment |
| WC Health Northern Nevada | (775) 538-6700 | Psychiatric Urgent Facilities: 830 Mills Street suites 100-101, Reno, NV 89502. 155 W. 2nd St. Reno, NV 89503 | CHAT assessment |
| Awaken | (775) 393-9183 | 433 Spokane Street, Reno, NV 89512 | Sex trafficking, sexual abuse, employment, case management, and much more. |
| Bristlecone Family Resources | (775) 954- 1400 | 704 Mill Street, Reno, NV 89502 | Drug, alcohol, substance abuse, counseling, treatment, gambling, anxiety, depression and more. |
| Child Support Office | (775) 789-7100 | 1 S. Sierra Street, 3rd Floor, North Tower | Financial assistance, child support and more. |
| Division of welfare & Supportive Services | (775) 824-7400 | 630 Greenbrae Drive, Sparks, NV 89431 | Food, food stamps and more. |
| Housing and Homeless Services | Refer to link | <https://www.washoecounty.gov/homeless/Community%20Resources/shelter_food_clothing_resources.php>  | From immediate shelter, to nutritional support and clothing needs, these resources assist people experiencing homelessness or people who are in transition |

# Rental Assistance

HUD information on

|  |  |
| --- | --- |
| **Agency** | **Website** |
| HUD Rent Relief Resources (Website) | <https://www.hud.gov/rent_relief> |
| Consumer Financial Protection Bureau (CFPD) | <https://www.consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/renter-protections/find-help-with-rent-and-utilities/?utm_source=vanity&utm_medium=outreach&utm_campaign=renthelp> |
| RSIC COVID-19 Emergency Rental Assistance (ERA) and Utility Assistance Program | <https://www.rsic.org/covid-19-era-housing-program/>  |

##

## ****City of Reno****

The City of Reno Housing & Neighborhood Development Department provides rental and deposit assistance.

1 E. First Street

P.O. Box 1900

Reno, NV 89505

(775) 334-3310

* <https://www.reno.gov/government/departments/housing-neighborhood-development>
* <https://portal.neighborlysoftware.com/ERAP-RENONV/Participant>

# ****Affordable Housing Resources****

## Housing Search

NVHousingSearch.org is a free search tool that helps to find rental homes that fit an individual’s needs and budgets.

* <https://nvhousingsearch.org/>

## ****Rural Nevada – Multifamily (MF) Subsidized Apartments****

These ***PROJECT-BASED*** subsidized apartment complexes offer assistance to eligible families who qualify. Contact the manager directly to inquire about the application process, rent, location, service, amenities, length of their waiting list and other information. Rent is typically 30% of your income and can fluctuate based on income. ***These properties CANNOT ACCEPT VOUCHERS.***

* HUD Resource Locator: search for HUD offices, public housing agencies, multifamily and public housing locations and homeless coordinated entry system point of contacts, <https://resources.hud.gov/>
* West Region Listed by Apartment Name**:** <https://www.hud.gov/states/shared/working/west/mf/ownmgmt/ae>

## *Multifamily (MF) Subsidized Apartment List*

**These properties CANNOT charge Application Fees!** Contact the manager directly to inquire about the application process, rents, locations, services/amenities, length of their waiting list and other information.

|  |  |  |
| --- | --- | --- |
| **Single/Family Units** | **Phone** | **Address** |
| Carville Park | (775) 323-7443 | 1244 Carville Drive, Reno, NV 89512, Carvillepark@sbcglobal.net  |
| Centennial Park Annex | (775) 333-2800 | 1611-1652 Wedekind Road, Reno, NV 89512 silverterrace@pmiforward.com  |
| Community Gardens | (775) 358-5907 | 2330 – 2338 Wedekind Road, Reno, NV 8912 communitygardens@pmiforward.com  |
| Golden 1 Apartments | (775) 826-6563 | 520 Brinkby Ave, Reno, NV 89509golden.cd@fpimgt.com  |
| Pinewood Terrace Apts | (775) 825-1454 | 1455 Evelyn Way, Reno, NV 89502 pinewood@pmiforward.com  |
| Silver Terrace Apts | (775) 333-2800 | 1611- 1652 Wedekind Road, Reno, NV 89512 silverterrace@pmiforward.com  |
| **Elderly Units** | **Phone** | **Address** |
| Metropolitan Gardens | (775) 786-2279 | 325 E. 7th St. & 726 Evans St Reno 89512 metrogardens.deeschander@ebmc.com  |
| Reno Silvercrest Residence (Salvation Army) | (775) 322-2050 | 1690 Wedekind Rd, Reno, NV 89512 elisabeth.galliett@usw.salvationarmy.org  |
| Sierra Manor  | (775) 331-4166 | 2350 Paradise Drive, Reno, NV 89512hbolen@voa- ncnn.org  |
| Washoe Mill Apt | (775) 323-4299 | 1375 Mill Street, Reno, NV 89502washoemill.cd@fpimgt.com  |
| **Units for Persons with Disabilities** | **Phone** | **Address** |
| John Butterworth Estates (Accessible Space) | (702) 259-1903 | 430 Linden Street, Reno, NV 89502 |
| William J. Raggio Plaza (Accessible Space) | (702) 259-1903 | 48 Park Street, Reno, NV 89504 |

# Public Housing Authorities (PHA)

PHA’s operate multiple affordable housing programs including Housing Choice Vouchers (HCV) or Section 8. These vouchers are limited by federal funding. **They are obtained by applying with a PHA.** Reno Housing Authority (RHA) Jurisdiction: Washoe County, The City of Reno, and the City of Sparks

## *Reno Housing Authority (RHA)*

Reno Housing Authority
1525 E 9th Street, Reno, NV 89512
(775) 329-3630
<https://www.renoha.org/>

RHA owns and operates numerous affordable housing developments throughout Washoe County. They also operate the Housing Choice Voucher Program, known as Section 8. For more information, individuals should contact RHA.

## On-Duty Housing Specialists

If you have questions regarding your housing assistance, you can contact the Rental Assistance Department via phone (775-329-3630 ext. 5) or email (section8@renoha.org) and someone will get back to you within 1 business day. If you would like to speak with someone in person, our On-Duty Housing Specialist sees clients on a walk-in basis (no appointment needed). They are available:

Thursdays ONLY
9:00am – 11:30am and 1:00pm – 4:00pm

## How to Apply

The most effective method is to visit RHA website. The application can be completed on a computer or mobile device. If you already have an active application with RHA, you do not need to fill out a full application. You can verify if you have an active account by logging in or registering for the applicant portal. If you do not have an active application, you will need to complete the entire application process.

* **New Applicants click here to apply:** [**https://www.renoha.org/for-applicants/**](https://www.renoha.org/for-applicants/)
* **Log into the application portal here**: <https://renoha.myhousing.com/Account/Login>

## For RHA Residents only

* **RHA Elderly Services Administrator:**

For seniors & persons with disabilities provides the following: Medicare & Medicaid application assistance, medical service coordination, Access to Healthcare, ADSD referrals and coordination, nutrition/food assistance, SNAP application assistance, Energy Assistance Program application assistance, Sewer Rebate Program application assistance, and wraparound service connections.

(775) 329-3630 ext. 248 ask for Cathy Steed

* **RHA’s Workforce Development:**

Through HUD’s Family Self-Sufficiency program, RHA’s workforce development staff provides residents the opportunity to set and reach their personal and professional goals while earning money to prepare for their future. We provide residents opportunities to increase independence and stability through focused resources, workforce training, employment services, and case management. The Workforce Development Department’s mission is to strengthen family foundations with the intention to build generational wealth and fundamental skills to promote independence. Our goal is to lead RHA residents to their fullest potential! For more information, contact workforcedevelopment@renoha.org.

# Reno-Sparks Community Resources

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Phone** | **Address** | **website** | **Service** |
| Bristlecone Family Resources | (775) 954-1400 | 704 Mill Street, Reno, NV 89502 | bristleconereno.com  | One of Northern Nevada’s oldest and largest Non-Profit addiction recovery programs |
| Catholic Charities of Northern Nevada | (775) 322-7073 | 325 Valley Road, Reno, NV 89512 | ccsnn.org | Help those who struggle to juggle housing, family, money, debt, keeping or finding a job, and more. |
| Domestic Violence Resource Center | (775) 329-4150 – 24 hrs. Text: DVHELP or DVSAFE to 839863 | 1735 Vassar Street, Reno, NV 89502 | <https://domesticviolenceresourcecenter.org/>  | Provides free services for people experiencing family violence. |
| Food Bank of Northern Nevada | (775) 331-3663 | 550 Italy Drive, Sparks, NV 89437 | <https://fbnn.org/>  | Food Bank - https://fbnn.org/gethelp/foodfinder/ |
| Good Shepherd’s Closet | (775) 348-0605 | 540 Greenbrae Drive, Sparks, NV 89431 | <https://gsccreno.org/>  | Provide free of charge, the clothing they need to succeed in work, school, and life. |
| Volunteers of America Northern Nevada and Northern California | (775) 329-4141/ (775) 329-6300 | 3434 Marconi Avenue, Sacramento, CA 95821/355 Record Street, Reno, NV 89512 | <https://www.voa-ncnn.org/northern-nevada>  | Refer to website to see what services are available in Northern Nevada. |
| Northern Nevada HOPES | (775) 786-4673 | 580 W. 5th Street, Reno, NV 89503, **Bell St. Clinic**: 595 Bell Street, Reno, NV 89503 **Hope Springs:** 1920 E. 4th Street, Reno, NV 89512 | https://www.nnhopes.org/ | Provides affordable, medical, behavioral health, and supportive services. |
| Reno Corps Community Center | (775) 688-4555 | 1931 Sutro Street, Reno, NV  | Reno.salvationarmy.org | Provide social services, adult rehabilitation, employment, and emergency disaster services. |
| Reno Restart | (775) 324-2622 | 1095 East Taylor Street, Reno, NV 89502 | <https://www.voa-ncnn.org/restart>  | ReStart is a volunteers of America program that offers both clinical and non-clinical services to reduce homelessness and increase self-sufficiency for eligible individuals and families |
| Restart Homeless Services | (775) 324-2622 | 335 Record Street, Reno, NV 89512 |  | Restart’s PATH street outreach program operates within both Reno and Sparks city limits. The PATH outreach program serves those who are literally homeless and have a presumed mental health and/ or a co-occurring disorder.  |
| Reno-Sparks Gospel Mission | (775) 323-0369 | 2115 Timber Way, Reno, NV 89512 | <https://rsgm.org/>  | Helps homeless, hungry (food pantry), addicted (recovery program), and abused. |
| Safe Embrace | (775) 324-3766, 24 hrs.: (775) 322-3466 | 220 S. Rock Street, Suite 7, Reno, NV 89502 | <https://www.safeembrace.org/>  | Safe house, provides counseling, housing assistance, emergency transportation, shelter, court, support for domestic abuse and human trafficking. |
| Step 2 | (775) 787-9411 | 3700 Safe Harbor Way, Reno, NV 89512 | <https://step2reno.org/>  | Long-term treatment services for substance use disorders, domestic violence intervention, education, and trauma services. |
| Valley View Christian Fellowship | (775) 825-4099 | 1805 Geiger Grade Road, Reno, NV 89521 | <https://valleyviewreno.org/contact>  | Small group support |

## Other Services

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name | Phone | Address | Email/webpage | services |
| Mill Street Care Center | (775) 331-3663 ext. 152 | 855 Mill Street, Reno, NV 89502 | snap@fbnn.org  | FBNN.org/SNAP, help with SNAP application process, food bank, therapy, clothing, shower, laundry, transportation, job applications, computer access, and assistance finding housing |
| City of Reno: Reno Direct | (775) 334-4636 |  | <https://www.reno.gov/community/reno-direct>  | Is a non-emergency service center to assist with City Government service requests and general information |
| City of Reno | (775) 334-4636 | 1 E. First Street, P.O. Box 1900 Reno, NV 89505 | <https://www.reno.gov/>  | Home webpage for the City of Reno |
| Salvation Army | Visit webpage | Visit webpage | <https://www.salvationarmyusa.org/usn/>  | Home webpage, provides veteran services, homeless shelters, job training, food pantries, rent, mortgage and utility assistance, and other services. |
| Catholic Charities of Northern Nevada and The Saint Vincent’s Programs | (775) 322-7073 | Visit webpage | <https://ccsnn.org/>  | Provides a broad range of services, including helping people with food resources, affordable housing, clothing, and other basic needs. |
| Northern Nevada HOPES | (775) 786-4673 | Main: 580 W. 5th St., Reno, NV 89503, Bell St. Clinic: 595 Bell St. Reno, NV 89503, Hope Springs: 1920 E. 4th St. Reno, NV 89512 | <https://www.nnhopes.org/>  | Is a nonprofit community health center in downtown Reno, NV that offers integrated medical care and wellness services |
| Affordable Housing | Visit Webpage | Visit Webpage | <https://www.affordablehousing.com/>  | Is the largest rental-listing service for the Section 8 housing market, servicing families, landlords and public-housing agencies across the United States. |

# Washoe County Housing Homeless Services (HHS) Housing Inventory Tool:

Properties listed below are conventional or apartments that are affordable because their rental costs are much lower than many other options in the county.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Property Name** | **Address** | **Phone** | **Email** | **Population Served** |
| Ala Moana | 3300 Kauai Ct Reno 89509 | 775- 826- 5949 | alamoana@gastonwilkerson.com | Multifamily |
| Alpine Haven (NNCH) | 2000 Oddie Blvd., Sparks, NV 89431 | (775) 337-9155 |   | Multifamily, Veterans |
| Arbor Cove at Virginia Lake | 2350 Lymbery Street Reno 89509 | 775- 284- 2090 | arborcove@manageinc.org | Seniors |
| Aspen Terrace | 355 Kirman Avenue Reno 89502 | 775- 337- 3000 | aspenterrace@manageinc.org | Multifamily |
| Aspen Village (NNCH) | 1410 Sullivan Ln. Sparks 89431 | (775) 337- 9155 x108 | 775aspen@nnch.org | Multifamily, Veterans |
| Austin Crest Apts | 1295 Grand Summit Dr Reno 89523 | 775- 787- 9600 | austincrestam@latitudepmgmt.com | Multifamily |
| Autumn Village (NNCH) | 195 Gentry Way Reno 89502 | 775- 337- 9155 x106 | autumn@nnch.org | Multifamily, Veterans |
| Banbridge | 1000 El Rancho Dr. Sparks 89431 | (775) 331- 7170 | banbridgecm@peakliving.com | Multifamily |
| Bethel Plaza Sr. Apts | 2655 Rock Blvd Sparks 89431 |   | bethelplaza@gmail.com | Seniors, Disabled |
| Boulder Creek Apts |  4005 Moorpark Ct Sun Valley 89433 | 775- 674- 1616 |  pm.bouldercreekapthomes@avenue5apt.com | Multifamily |
| C Street Apartments (NNCH) | 121 C Street Sparks 89431 | (775) 337-9155 x 108 | 77aspen@nnch.org | Multifamily, Veterans |
| Carlos Lane | 3950 Carlos Lane Reno 89502 | 775- 657- 8871 | sierrawestapts@outlook.com | Multifamily |
| Carriage Stone | 695 Center St. Reno 89501 | 775- 333- 0766 | carriagestone@usapropfund.com | Seniors |
| Carville Court (RHA) | 1257 Carville Dr Reno 89512 | 775- 329- 3630 |   | Multifamily |
| City Hall Sr Apts | 625 5th St Sparks 89431 | (775) 353-2500  | sierracrestsenior@yahoo.com | Seniors, Disabled |
| Colonial Court | 2nd St Sparks 89431 | 775- 313- 7344 | gastonwilkerson.com | Multifamily |
| Cottonwood Village (NNCH) | 2655 Yori Avenue Reno 89503 | 775- 337- 9155 x105 | cottonwood@nnch.org | Multifamily, Veterans |
| D&K Horizons Apts (RHA) | 1225 Carville Dr Reno 89512 | 775- 329- 4896 |   |  Multifamily |
| Dakota Crest Apartments | 446 Kirman Avenue Reno 89502 | 1- 800- 720- 2225 |   | Multifamily |
| El Centro/ aka Joseph's Inn (NNCH) | 101 State St. Reno 89501 | 775- 337- 9155 x104 | elcentro@nnch.org | Singles, Veterans |
| Grace Sr Apts | 1260 Commerce St Sparks 89431 | 775- 333- 0766 | gracesenior@usapropfund.com | Seniors, Disabled |
| Granada Apts SRO | 900 I St Sparks 89431 | 775- 331- 1101 |   |   |
| Hawk View Apartments (RHA) | 1548 Steelwood Ln Reno 89505 | 775- 329- 3630 |   | Multifamily |
| Hillside Meadows (NNCH) | 2757 Beck Street Reno 89509 | 775- 337- 9155 x114 | hillside@nnch.org | Multifamily, Veterans |
| Idlewild Park Townhome | 1810 Idlewild Drive Reno 89509 |   |   | Multifamily |
| INOVA | 14001 Summit Sierra Blvd Reno 89521 | 775- 683- 3340 | inovacompliance@greystar.com | Multifamily |
| Juniper Village (NNCH) | 525 Morrill Avenue Reno 89512 | 775- 337- 9155 x112 | juniper@nnch.org | Multifamily, Veterans |
| Lake Grove Apartments | 2450 Lymbery St Reno 89509 |   |   | Multifamily |
| Lighthouse of the Sierra (Sober) | 3700 SafeHarbor Way Reno 89512 | 775- 787- 9411 |   | Multifamily |
| Lincoln Way Sr Apts | 618 Fourth St Sparks 89431 | 775- 507- 4114 \* 775- 825- 8221 |   | Seniors, Veterans |
| Manhattan Place Apt (LIHTC exp 2022) | 930 Manhattan Street Reno 89512 | 775- 750- 0744 | harvard.apartments@outlook.com | Multifamily |
| Maple Leaves (NNCH) | 2555 D Street Sparks 89431 | 775- 337- 9155 x108 | 775maple@nnch.org | Multifamily, Veterans |
| Marina Village | 350 Harbour Cove Sparks 89434 | 775- 359- 3508 |   | Multifamily |
| Marvel Way | 1505 Marvel Way Reno 89502 | 775- 507- 3010 | marvelway.cd@fpimgt.com | Multifamily |
| McGraw/Silver Sage Courts (RHA) | 2455 Orovada St Sparks 89431 | 775- 329- 3630 |   |   |
| Mineral Manor (RHA) | 1525 E Ninth St Reno 89506 | 775- 329- 3630 |   | Multifamily |
| Moran Street Senior Apartments | 435 Moran Street Reno 89502 | 775- 786- 0711 | wc.hobson@silversagemanor.org | Seniors |
| Myra Birch Manor (RHA) | 3585 Mazzone Ave Reno 89502 | 775- 329- 3630 |   | Multifamily |
| Oak Wood Apartments | 3410 Neil Road Reno 89502 | 844- 214- 2829 |   | Multifamily |
| Orovada St Senior Apartments (opening late 2022) | Orovada St & Silverada Reno 89512 |   |   |   |
| Palace Apartments | 395 E. Grove St Reno 89502 | 775- 825- 7833 | palace2@gastonwilkerson.com | Multifamily |
| Parc One 60 - City Center Apts | 160 Sinclair Street Reno 89501 | 775- 284- 9500 | parcone60cm@latitudepmgmt.com | Multifamily |
| Park Manor Apartments (NNCH) | 33 Park Street Reno 89502 | 775- 337- 9155 x103 | 775parkmanor@nnch.org | Multifamily, Veterans |
| Park Plaza | 705 Washington St Reno 89503 | 775- 276- 2391 | parkplaza@manageinc.org | Multifamily |
| Parkside Garden Apts | 1800 Sullivan Ln Sparks 89431 | 775- 359- 5555 |   | Multifamily |
| Parkway Lodge | 49 S. Park St. Reno 89502 |  775- 895- 3761 | newchevy916@gmail.com | Singles |
| Patton Apartments | 2400 Patton Dr Reno 89512 | 775- 359- 0811 | patton@gastonwillkerson.com | Multifamily |
| pilgrims Rest Senior (RHA) | 1325 Hillboro Ave Reno 89512 | 775- 329- 3630 | plaza@nnch.org | Seniors |
| Plaza at 4th (NNCH) | 855 E. 4th Street 450 N Wells Ave Reno 89512 | 775- 333- 0765 |   | Multifamily, Veterans |
| Reflections at the Marina | 800 Nichols Blvd Sparks 89434 | 833- 694- 4263 | info.reflectionsatthemarina@mgproperties.com | Multifamily |
| Regency Park Apts | 3200 Lakeside Dr Reno 89509 | 775- 826- 1816 | regencypark@compassrock.com | Multifamily |
| Ridgeview by Vintage | 4050 Gardella Ave Reno 89512 |   | ridgeviewvintage.cd@fpimgt.com | Multifamily |
| River Place Senior Apartments | 895 Kuenzli Street Reno 89502 | 775- 284- 2090 | riverplaceapartments@hotmail.com | Seniors |
| Riverside Artists’ Lofts | 17 S. Virginia Street Reno 8950 | 775- 786- 8824 | riverside\_artistlofts@yahoo.com | Singles |
| Riverwood Apartments | 805 Kuenzli St Reno 89502 | 775- 786- 5737 | riverwood3@kromerinvestments.com | Multifamily |
| Sarrazin Arms Apartments | 541 W 3rd Street Reno 89503 | 775- 313- 7344 | sarrazin@gastonwilkerson.com | Singles |
| Sierra Apartments | 95 Gentry Way (& 2745 Wrondell Reno 89502 | 775- 826- 3371 |   | Singles, Couples |
| Sierra Cove Apts (NNCH) | 2338- 2314 Greyhaven Ln Sparks 89431 | 775- 337- 9155 x 107 | 108sierracove@nnch.org | Multifamily, Veterans |
| Sierra Crest Sr Apts | 795 Prater Way Sparks 89431 | 775- 353- 2500 | sierracrestsenior@yahoo.com | Seniors, Disabled |
| Sierra Grove Apartments | 355 E Grove St Reno 89502 | 775- 359- 7368 | jennifer@wigiusa.com | Multifamily |
| Sierra View Apartments | 2300 Paradise Drive Reno 89512 | 775- 331- 3242 | sierraviewapt@aol.com | Multifamily |
| Sierra West Apt (LIHTC exp 2022) | 1380 Riley Ave Reno 89502 | 775- 657- 8871 | sierrawestapts@outlook.com | Multifamily |
| Silver Sage at Neil Road Senior Apartments | 3870 Neil Road Reno 89502 | 775- 825- 8221 | silversageneil@yahoo.com | Seniors |
| Silver Sage Seniors Residence | 4885 S. McCarran Blvd Reno 89502 | 775- 823- 8880 |   | Seniors |
| Silverada Manor (RHA) |  1402 Silverada Blvd Reno 89512 | 775- 329- 3630 | springview.cd@fpimgt.com | Seniors, Disabled |
| Sky Mountain by Vintage | 1405 Sky Mountain Dr Reno 89523 | 775- 376- 1167 | skymountain.cd@fpimgt.com | Multifamily |
| South Peak by Vintage | 1205 S Meadows Pkwy Reno 89521 | 775- 852- 2339 | southpeak.cd@fpimgt.com | Multifamily |
| Southwest Village | 3295 S. Virginia Street Reno 89502 | 775- 825- 1109 | southwestvillage@cushwake.com | Multifamily |
| Southridge Apts (LIHTC expires 2024 (1570- 1590)) | 1550, 1570, 1590 Sky Valley Dr Reno 89503 | 775- 800- 1556 | southridge.cd@fpimgt.com | Multifamily |
| Springview by Vintage opens Year End 22 | 2355 Clear Acre Ln Reno 89512 |   |   | Multifamily |
| Stead Manor (RHA) | 5062 Bravo Ave Reno 89506 | 775- 329- 3630 |   | Multifamily |
| Steamboat by Vintage | 600 Geiger Grade Rd Reno 89521 | 775- 850- 2700 | steamboatvintage.cd@fpimgt.com | Multifamily |
| Stewart Street Apts | 1740 Stewart St Reno 89502 |  775- 737- 7327 |   | Multifamily |
| Sunset Ridge Apartments (unsubsidized, insured) | 2141 Centennial Way Reno 89512 | 775- 329- 7570 | sunsetridge@theapartmentcompany.com | Multifamily |
| Terracina at Reno | 2175 Sierra Highlands Dr Reno 89523 | 775- 747- 5855 | terracinareno@usapropfund.com | Multifamily |
| Tom Sawyer Village (RHA) | 2425 Tom Sawyer Dr Reno 89512 | 775- 329- 3630 |   | Seniors, Disabled |
| Trembling Leaves Apartments (NNCH) | 115 Booth Street Reno 89509 | 775- 324- 1336 x102 | trembling@nnch.org | Multifamily, Veterans |
| Truckee Heights Apartments (NNCH) | 2153 Prater Way Sparks 89431 |   |   |   |
| vare Senior Apartments | 2023 Lemmon Dr & Military Rd Reno 8950 |   |   | Seniors |
| Village at North (NNCH) | 925 N. Virginia St Reno 89503 | 775- 337- 9155x113 | village@nnch.org | Multifamily, Veterans |
| Village on Sage Street (VOA) | 300 Sage Street Reno 89512 | 916- 265- 3400 | dmcfarland@voa- ncnn.org | Singles |
| Vintage at Citi Vista | 650 Record St Reno 89512 | 775- 324- 2211 | vintagecitivista.cd@fpimgt.com | Seniors |
| Vintage at Sanctuary | 301 Gentry Way Reno 89502 | 775- 391- 3564 | vintagesanctuary.lease@fpimgt.com | Seniors |
| Vintage at Spanish Springs Sr Apts | Eagle Canyon Dr & NeighborhoodSparks 89441 |   |   | Seniors |
| Vintage at the Crossing | 11565 Old Virginia Rd Reno 89521 | 775- 386- 1777 | vintagecrossings.assist@fpimgt.com | Seniors  |
| Vintage at Washington (opening late 2022) | 260 Winter St 291 Washington St Reno 89503 |   |   | Seniors |
| Vintage Hills Sr Apts | 4195 W 7th St Reno 89503 | 775- 787- 0109 | vintagehills@usapropfund.com | Seniors |
| Vista Point Apts | 250 Talus Way Reno 89503 | 775- 337- 8819 | vistapoint.cd@fpimgt.com | Multifamily |
| Wedekind Apts/ Reno Apartments I- IV | 2300 Wedekind Road Reno 89512 | 775- 359- 0811 | wedekind@gastonwilkerson.com | Multifamily |
| Whittell Pointe I&II Apts (unsubsidized, insured) | 1855 Selmi Dr Reno 89512 | 775- 329- 4343 | whittellpointemgr@cushwake.com | Multifamily |
| Willie J. Wynn Apartments (RHA) | 1202 Hillboro Ave Reno 89512 | 775- 329- 3630 |   | Seniors |
| Willows at Wells Senior Apartments (CSA) | 201 S Wells Avenue Reno 89502 | 775- 329- 4248 | willows@manageinc.org | Seniors |
| Yorkshire Terrace Apts (RHA) | 7900- 7950 Chapman Pl Reno 89506 | 775- 677- 0717 |   |   |
| Yorkshire Terrace/Essex Manor (RHA) | 7760 Carlyle Dr Reno 89506 | 775- 329- 3630 |   | Multifamily |
| Zephyr Pointe Apts (unsubsidized, insured) | 10640 McCarran Blvd Reno 89503 | 775- 624- 0707 | ZephyrPointe@cushwake.com | Multifamily |

# ****Nevada Veteran Resources****

Provides Veterans who are homeless and at risk of homelessness with one-stop access to community-based multiagency services to promote permanent housing, health and mental health care, career development, and access to VA and non-VA benefits. <https://www.va.gov/homeless/crrc.asp>

* To learn about federal U.S. Department of Veterans Affairs call (800) 827-1000 toll free or visit their website at <http://www.va.gov>, <https://veterans.nv.gov/>
* National Call Center for Homeless Veterans: (877) 4AID VET or (877) 424-3838.  Assists homeless veterans, at-risk veterans, their families, and others with linkages to appropriate VA and community-based resources. Veterans and their family or friends can also contact the VA Homeless Coordinator at their nearest VA Medical Center for information or assistance with homeless issues.
* Use the following link to learn more about loans and grants to qualifying veterans: <https://www.benefits.va.gov/homeloans/index.asp>

## Other Veteran Services

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Phone** | **Address** | **Service Type** |
| VA Regional Office | (800) 827-1000 |  <http://www.va.gov>  | Access and manage your VA benefits and health care |
| Toll Free Nurse Advice Line | (877) 252-4866 | N/A |  |
| Veteran Crisis Line | (800) 273-8255 | Phone service | Mental Health |
| Nation’s Finest | (775) 284-8387 | 419 E. Plumb Lane Reno, NV 89509. nationsfinest.org  | At Nation’s Finest, the mission is to support America’s military veterans and their families with a comprehensive approach to housing, health, and employment that helps them achieve self-sufficiency and reach their full potential. They also provide case management, behavioral health services, referral services, and more. |

# Senior and Disabled Resources

Definition to establish eligibility or obtain program benefits as an elderly family or persons with disabilities vary by program. Generally the elderly is defined as a family whose head or spouse or sole member is a person who is at least 62 years of age. It may include two or more people who are at least 62 years of age living together, or one or more people who are at least 62 years of age living with one or more live-in aides.

A Disabled family is typically a family whose head, spouse, or sole member is a person with disabilities. It may include two or more persons with disabilities living together, or one or more persons with disabilities living with one or more live-in aides (refer to HUD Handbook 4350.2 Change 4, Figure 3-6, for further guidance).

**Once you locate the resource, remember you need to call them and ask about vacancies, eligibility, rents, and application procedures.**

|  |  |  |
| --- | --- | --- |
| **Name** | **Phone/website** | **Service** |
| Washoe County Senior Services (WCSS) | **775-328-2575** or email: sr\_info@washoecounty.gov. website: fairhousing@ssfhc.org | Provide programs and services for finding senior centers, answering questions about health or long-term care, financially preparing for getting older, housing, and care options, information for services such as “Meals on Wheels” or medication management, and assistance with understanding Medicare, Medicaid, or Veteran’s Benefits |
| Aging and Disability Service Division | <https://adsd.nv.gov/> | In the state of Nevada, Department of Health, and Human Services, represents Nevada’s elders, children and adults with disabilities or special health care needs. |
| Orovada Street Senior Apts | 2580 Orovada Street, Reno, NV 89512. Sharon (775) 738-8000 or TTY (775) 778-0889 | Affordable senior non-smoking complex, one- and two-bedroom units. |

## *Accessible Space, Inc. (ASI)*

Accessible space provides services to the Disabled (811) the Elderly (202), and Tax Credit (LIHTC). <http://www.accessiblespace.org/>

* Residents are encouraged to call the local Nevada number at 702-259-1903.
* The TTY/TDD number in NV is 711

|  |  |  |
| --- | --- | --- |
| **Property Name** | **Type** | **Address** |
| William J. Raggio Plaza | 811 | 48 Park Street, Reno, NV 89502 |
| John Butterworth Estates | 811 | 430 Linden Street, Reno, NV 89502 |

# Legal Assistance (Evictions and other tenant/landlord concerns)

|  |  |  |  |
| --- | --- | --- | --- |
| Nevada Legal Services | (775) 284-3491 | 204 Marsh Ave, Suite 101 Reno, Nevada 89509 | Provides free legal to those in need |
| Reno Justice Court | (775) 325-6500 | Community Resource Room, First Floor, 1 South Sierra St., Reno | Staffed by Northern Nevada Legal Aid and Nevada Legal Services from 9am to 5pm, Mon-Fri. Assist with completing and filing court forms and help them prepare for court. Determine if court patrons qualify for additional Legal Services. Includes computers, printer, copier, scanner, children’s play area and private office. <https://www.washoecounty.gov/rjc/>  |
| Northern Nevada Legal Services | (775) 329-2727 | 299 S. Arlington Ave Reno, Nevada 89501 <https://www.nnlegalaid.org/>  | Provide free and low-cost legal services to Northern Nevada |
| The Emergency Eviction Prevention Program of Northern Nevada | (775) 360-6133 | intake@eeppnn.com | **Website:** EEPPNN.com **Services:** Obtain, retain, sustain permanent housing through expert advisory services. EEPPNN advisors intercept a situation of housing crisis and consult on how to eliminate the threat of homelessness through expert mediation, advanced knowledge of resources and extensive portfolios of community partners. |

## Community Resources

Location: Downtown Reno Library

Address: 301 South Center Street, Reno, NV 89501

Phone number: 775-327-8300

The times listed below are not guaranteed, please call library:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Monday | Tuesday | Wednesday  | Thursday  | Friday |
| **10-1****Reno Ambassadors**Downtown RenoProvide information on DMV, Social Security, and Housing Services. | 10-1 **Employ NV** (no IDme)Assist with job searching and resumes | **10-1****Community Court & Services\*** | **10-1****City of Reno**Coming Soon | **10-1****S.N.A.P** – Supplemental Nutrition Assistance ProgramProviding SNAP and Medicaid Applications and re-certifications. |
|  | **1-4pm****Rise -** Reno Initiative for Shelter and EqualityProviding equal access to shelter, knowledge, and opportunity. | **1-4 pm****Catholic Charities****Coming soon**Benefit Enrollment (SNAP, EAP, Etc.) Workforce Development ID’s, Birth Certificates, Social Security Cards. | **1-4pm**H.O.P.E Team – Homeless Outreach Proactive EngagementAssist literally homeless people in secure stable housing |  |

\***Community Court & Services**

Provides unhoused individuals who have committed minor offenses with resources instead of jail time.

Event held: Every Wednesday from 8:30 am to 10:00 am

Instead of entering a courtroom [and] facing a judge in a black robe, people are greeted by service providers (SNAP, HOPE, etc..) seated at round tables at the Community Assistance Center in Reno. Typically, they serve people with trespassing citations, urinating in public or breaking an open container law. They also provide free lunch that day.

# ****Additional Resources****

## *Fair Housing and Equal Opportunity (FHEO)*

Do you think you have been a victim of housing discrimination? Federal law prohibits housing discrimination based on your race, color, age, national origin, religion, sex, family status, or disability. If anyone feels that they have been discriminated against, you may file a complaint with HUD.

|  |  |  |
| --- | --- | --- |
| FHEO Specialist | (800) 669-9777, TTY: (800) 877-8339 | <https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint#_How_To_File>  |

## Silver State Fair Housing

Silver state Fair Housing advocates for fair housing by providing a comprehensive program of outreach, education, and enforcement activities.

* <https://www.ssfhc.org/>
* 888.585.8634
* fairhousing@ssfhc.org

# Homeowner Resources

**If you have questions regarding buying a home, qualifying for a loan, down payment assistance, HUD homes, payoffs, liens, reverse mortgages, etc., please contact the FHA.**

## ****Federal Housing Administration (FHA)****

* Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339
* Visit their knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers), or email answers@hud.gov

## Nevada Housing Division

The Nevada Housing Division provides information about a variety of programs to help low- and middle-income Nevadans purchase homes. Check out <https://www.homeispossiblenv.org/> for additional information and eligibility requirements.

* <https://www.reno.gov/government/departments/housing-neighborhood-development/homeowner-resources#ad-image-0>

## Neighborhood Renewal Program

On April 11, 2022, the Council approved a $200,000 grant agreement with Rebuilding Together Northern Nevada (RTNNV) to manage a new Neighborhood Renewal Program. These funds will help Reno Homeowners repair households at or below 80 percent of Area Median Income (AMI).

To apply for the program, contact RTNNV:

* Online: rtnnv.org
* Phone: (775) 395-9808
* Email: home@rtnnv.org
* <https://rtnorthernnevada.my.salesforce-sites.com/homeownerapplication/>

## Foreclosure Mitigation

Consumer Credit Counseling Services of S. NV

(775) 337-6363

3100 Mill Street, Reno, NV 89502

[www.cccsnevada.org](http://www.cccsnevada.org)