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## Native Advantage Claims Module Available Now

Dear Section 184/184A Direct Guarantee Lenders and Servicers,

The Native Advantage platform and Claims Module Release 1.0 are live! This module release is the first component of Native Advantage, ONAP's new loan management platform, and is a digitized process for submitting claims for Section 184 & Section 184A guaranteed loans.

Submitting a claim has never been easier. Claims Module Release 1.0 enables you and your staff to electronically prepare, submit, edit, and track all claim types from submission through closure. This digitized process significantly reduces the time and cost for claim processing and payment, reduces errors during claim submission and processing, and provides a single portal for you to view claims, check status and submit updates.

If you submit Section 184/184A claims and have not submitted the [Native Advantage Claims Module User Access Request Form](#), please email it to [ONAP-OLGSystemsAccess@hud.gov](mailto:ONAP-OLGSystemsAccess@hud.gov) as soon as possible. Users will receive an email from [NativeAdvantage@hud.gov](mailto:NativeAdvantage@hud.gov) once access is granted. Please note all ONAP-approved Direct Guarantee (DG) Lenders and Servicers must begin using the Native Advantage Claims Module to submit all claims by January 1, 2022. *Claims submitted using the ONAP Catalyst Case Binder Module will no longer be accepted after December 31, 2021.*

You can view the new Native Advantage website at [www.hud.gov/nativeadvantage](http://www.hud.gov/nativeadvantage), which contains further information about this Claims Module Release, including new user registration instructions, access to the Native Advantage portal, user guides, training videos, and FAQs, as well as information on other upcoming Module releases.

For any questions or concerns please direct your questions to  
[NativeAdvantage@hud.gov](mailto:NativeAdvantage@hud.gov).

Thank you,

The Native Advantage Team