# Checking your Default Web Browser

As mentioned in the other job aids, you must use a web browser other than Internet Explorer (IE) to perform all actions in the various modules of the Housing Information Portal (HIP). Google Chrome, Microsoft Edge (current version, not legacy), and Safari are known to work. Furthermore, your default browser is what is used to open links that you click on in documents and emails. So, if you use IE for any account related emails or to login to the system, the process will fail.

If you are unsure which browser is setup in Windows as your default, follow steps 1 and 2 below. If you would like to change your default browser (e.g., if you find that the default is currently Internet Explorer), follow all four steps. You aren't required to change your default browser, but if you don't it will be imperative that you always keep in mind which browser is your default.

1. Click on the Start menu (1) and without navigating to anything type "default web" (2). You will see a search result that says, "Choose a default web browser" (3), click on it to open it.
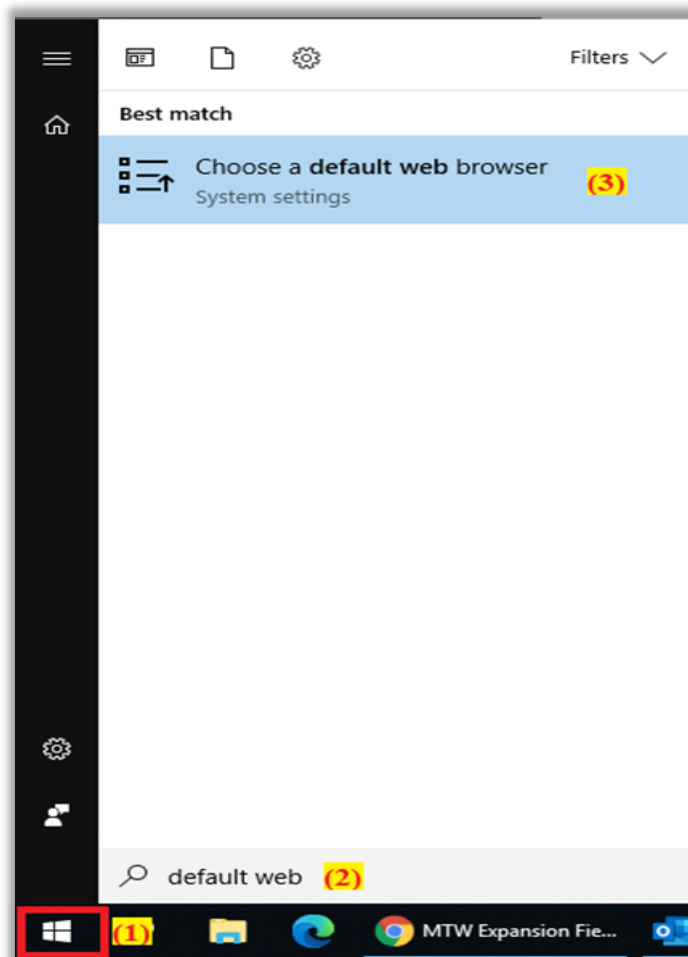
2. In the window that opens, look for the "Web browser" heading. This will show you what your current default is. *If it already says Google Chrome, Microsoft Edge, or another supported browser, you can stop here.*

To change your default browser:

3. Click on where it states what the current default is, and it will expand. Under the words "Choose an app" select Google Chrome or Microsoft Edge (current version, not legacy). *You could also choose another non-IE browser that is supported such as Safari.*
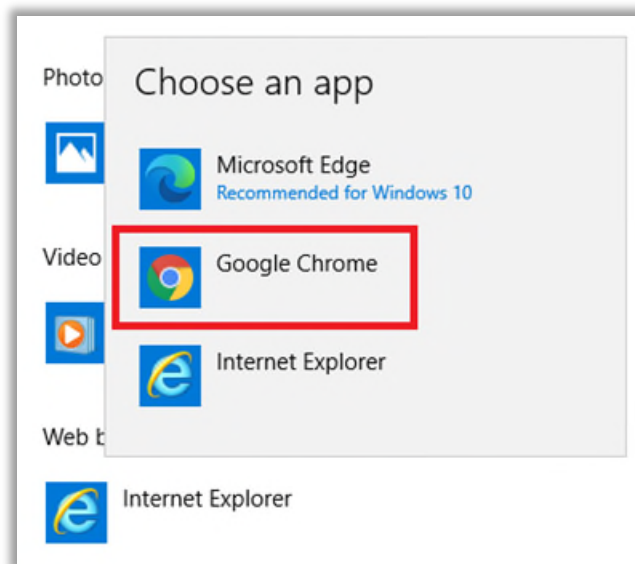
4. You will now see your new selection under the "Web browser" heading. You can close the window. From now on, any links you click on in your email program or other programs will open in the newly chosen default.