



# PIH

OFFICE OF PUBLIC & INDIAN HOUSING

April 25, 2024

Dear PHA Executive Directors and Software Vendors:

I am excited to share with you that, in 2024, PIH and PHAs will transition from our existing Inventory Management System/Public and Indian Housing Information Center (IMS/PIC) to the new Housing Information Portal (HIP). HIP will be easier to operate, more efficient, and more secure.

HIP is PIH's most important system as it will include household, building, and unit data that are essential to operating the public housing and voucher programs. HIP will also allow PHAs to fully implement and be compliant with the requirements of the Housing Opportunity Through Modernization Act of 2016 (HOTMA).

To explain what agencies and vendors should expect in the coming months, PIH published the [HIP Implementation Notice](#). The Notice helps PHAs and their software vendors prepare for changes and actions to take now, during, and following the transition to HIP.

The Notice announces that PHAs will no longer be able to access IMS/PIC after the Transition Date anticipated in the late summer and into early fall 2024. Following the Transition Date, PHAs should expect a Transition Period before the HIP system will be available for their use. HUD anticipates that HIP's launch date will be in fall 2024.

This message summarizes key information about HIP, the transition to this system, and additional communications you should anticipate from PIH in the coming months.

### ***Actions PHAs Must Take for HIP Transition***

To prepare for this important transition, the HIP Implementation Notice provides actions that PHAs **must** take prior to the Transition Date, during the Transition Period, and following the HIP launch. For instance, prior to the Transition Date, all PHAs **must** review their data in IMS/PIC and make any necessary corrections. Because this may take time, PIH suggests PHAs begin reviewing and correcting their data as soon as possible.

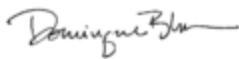
### ***HUD Resources for PHAs***

We understand this is a significant transition for agencies, and we want to ensure PHAs and vendors have the information they need to prepare for changes and to acclimate to the new system. To that end, PIH will:

- Help PHAs keep track of these key dates by sending additional emails to announce the Transition Date, HIP Opening Date, and the ability to submit the 2024 versions of the HUD-50058s forms in HIP.
- **Provide HIP training to PHAs by early Fall.**
- Post key information on the [HIP web page](#), along with answers to frequently asked questions (FAQs), training resources via the HUD Exchange, and other updates.
- Answer questions from PHAs and software vendors about the HIP system via email at [PIH\\_HIP@hud.gov](mailto:PIH_HIP@hud.gov).

The launch of HIP later this year will be transformational. Ultimately, the transition to HIP will allow all of us to better serve the millions of families receiving HUD assistance.

PIH will continue to collaborate with PHAs and software vendors to ensure this transition and implementation are successful, and I want to thank you for your continued partnership.



Dominique Blom  
General Deputy Assistant Secretary

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### ***Important Information about HIP***

HIP will replace IMS/PIC in collecting information on Public Housing buildings, units, and households served through the Public Housing, Housing Choice Voucher, and Mod Rehab programs. PIH will use data collected in HIP for all its core business functions, including compliance with laws and regulations, income verification, maintaining Public Housing inventory data used for inspections, and evaluating program performance.

The benefits of HIP include:

- The HIP system will enable critical new policy initiatives, including programmatic changes resulting from HOTMA.
- IMS/PIC accepts only the 2020 version of the form HUD-50058 and cannot accept the updated 2024 version of the form HUD-50058, which includes changes required for HOTMA.
- HUD will not update IMS/PIC for this functionality and, instead, requires that PHAs use HIP as part of implementing the HOTMA-compliant 50058 form.
- PHAs may view Portable Document Format (PDF) versions of these forms on the [HIP Technical Information page](#).
- HIP will offer an updated, more user-friendly version of the HUD Family Reporting Software (FRS) that will be a web-based form referred to as the “Fillable 50058” for PHAs that do not use vendor software to transmit information to HUD.

- PHAs that use vendor software will be able to submit and correct form HUD-50058 data through their vendor software interface instead of having to log in to the HIP web interface.

### ***Timeline for HIP Transition***

To facilitate the move from IMS/PIC to HIP, PHAs should expect a Transition Period starting in late summer 2024 (specific date to be announced) in which neither system is available. **Before this Transition Period starting in the late summer, PHAs must complete certain tasks in IMS/PIC**, including ensuring accurate and current tenant data. PHAs must transmit all HUD-50058 forms to IMS/PIC that are effective and due based on timely reporting requirements. Below is a list of key dates listed in the HIP Implementation Notice. (Note that the exact Transition Date, expected to be in late summer, is still to be announced by PIH.)

- **July 1, 2024** – Last day to submit Inventory Removal Applications in IMS/PIC
- **Two Weeks Prior to Transition Date** – Deadline for IMS/PIC Building and Unit Data corrections
- **Transition Date (Late Summer 2024)** – Access to IMS/PIC Ends
- **Transition Period (Late Summer-Fall 2024)** – No Access to IMS/PIC or HIP
- **Following the Transition Period, HIP Opening Date (Fall 2024)** – After the transition period ends, PHAs submit 2020 versions of form HUD-50058 in HIP
- **No Later Than January 1, 2025** – 2024 version of HUD-50058 added to HIP
- **By March 2, 2025** – PIH Notice 2011-65 requires PHAs to submit form HUD-50058s within 60 calendar days of the effective date; submissions effective January 1, 2025 must be submitted by March 2, 2025.

### ***Supplemental Notice to Soon Follow***

HUD anticipates publishing a supplemental notice before the transition date to describe measures to mitigate impacts of the transition, including providing for any flexibilities to address or mitigate disruptions to SEMAP, EIV, and other programs and processes.

We hope you enjoy receiving these messages from HUD's Office of Public and Indian Housing.

Public Housing Agency contact information is retrieved from HUD's Public Housing Information Center (PIC).

If your agency's contact information is out of date, please update PIC with the correct contact information.

We update our email lists from PIC twice a month, so you should see your change reflected after two weeks.

Thank you for furthering HUD's mission in the communities you serve.