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Section III Asset Management

Chapter 5

Section 232 Risk Mitigation Branch and Asset Management Tools

5.1 Introduction

10
11 The Risk Mitigation Branch is a group of Account Executives (AE) created to service projects
12 that are at risk of default. The AEs within the Risk Mitigation Branch work collaboratively with
13 the AEs in Asset Management to proactively identify issues, and when appropriate, transfer the
14 project to the Risk Mitigation Branch for enhanced servicing. The main focus of the Risk
15 Mitigation Branch is to develop an ongoing communication schedule with all parties in an effort
16 to proactively pursue all efforts to avoid a claim to the insurance fund. Sometimes several
17 workout strategies are pursued concurrently. The participation in weekly or bi-weekly status
18 meetings by *all* parties (Mortgagee/Servicer, Borrower, and Operator) to the FHA insured loan is
19 required, when a project is assigned to Risk Mitigation Branch.

20
21 Events that would trigger ~~the re-an~~ Asset Management assignment to the Risk Mitigation
22 Branch, if deemed appropriate by AE and Risk Mitigation Branch, would include:

- 23
24
- 25 1. Default of the Mortgage Payment
 - 26 2. Special Focus Designation
 - 27 3. Ban on Admissions
 - 28 4. A serious decline in Survey or Financial Performance
 - 29 5. Any other situation where all attempts to cure has been unsuccessful by the AE and more
30 specialized and concentrated focus is needed by the Risk Mitigation team.

31 Upon assignment to the Risk Mitigation team, the AE will review all efforts to date and engage
32 all participants to develop a plan to cure the default.

33
34 When the loan is assigned to the Risk Mitigation Branch, the Account Executive will initiate the
35 reoccurring meeting with all parties and require the submission of monthly financial reports.
36
37
38
39

40 The agenda will include the following:

1. In collaboration with the AE, the Mortgagee/Servicer, Borrower, and Operator, must develop a plan to cure the default event and avoid an FHA insurance claim
2. Review and Discuss the Monthly Submission of Financials
3. Review and Discuss the current and historical Physical Condition of the Project
4. Review and Discuss the current and historical Survey Inspection Results

All meetings, action plans, and participants to the calls will be documented in iREMS by the Risk Mitigation Branch AE. Other participants (e.g. Program Management, ORM, and OGC) may be invited to participate in some of these calls depending on the severity of the situation and likelihood of a claim.

The items that will be discussed when developing the action plan will include, but are not limited to, the following:

1. Whether the project is currently listed or may be listed for Sale
2. Use of a consultant (when appropriate)
3. Change of Participant (CHOP):
 - a. Change of Ownership,
 - ~~a-b.~~ Change of Operator,
 - c. Transfer/Change of Assets (TPA) or Management Agent,
 - ~~b-d.~~ Assumption of existing FHA insured loan

This chapter discusses the various risk mitigation tools and processes that may be used on existing FHA Insured Loans. These include Loan Modifications, Operating Loss Loans, and as a last resort, Partial Payment of Claim. This chapter also discusses Mortgagee/Servicer workouts/claim procedures and HUD-Held servicing and note sales on projects where an assignment has occurred.

In the event that a viable workout ~~could~~can not be achieved, a claim may be unavoidable. If this is to occur, it is the Mortgagee/Servicer's responsibility to ensure all assets and collateral for the FHA insured loan remain with the project (e.g. the inventory from the UCC Agreements and/or PCNA) and the Borrower/Operator understands they may not liquidate the project, and are to ensure the project and collateral remain secure. Even after the claim, ORCF will attempt to recover the highest recovery and require the full assets of the ~~insuring~~HUD-held loan remain intact.

5.2

Loan Modifications

A loan modification is a change to the note and/or the mortgage. The modification permanently changes the terms of the mortgage and/or note secured by the project, and as such it may need to be recorded in accordance with state and local law. The modification recasts the principal balance of the mortgage note and establishes a new amortization schedule.

85 HUD distinguishes between two different types of Loan Modifications – Interest Rate Reduction
86 Only and Default.

87
88 **Loan Modification - Interest Rate Reduction Only.** In this type of Loan Modification, the
89 existing insured loan is current. The only change made to the mortgage note is to reduce the
90 interest rate and subsequently change the required principal and interest payment on the
91 mortgage note. The term (duration) of the mortgage note must not be revised – it must equal the
92 remaining term of the mortgage note at the time of the Loan Modification. At the time of the
93 Loan Modification, the loan must not be subject to a prepayment lock-out and any prepayment
94 penalty required by the mortgage note must be satisfied.

95
96 **Default Loan Modification.** In this type of Loan Modification, the existing insured loan is not
97 current. Upon HUD’s approval, the term (duration) of the mortgage note may be extended. As
98 in the case of the Loan Modification – Interest Rate Reduction Only, the interest rate and the
99 required principal and interest payment on the mortgage note will be decreased. Moreover, in
100 accordance with procedures outlined in Section 5.5 below, an override of a prepayment lock-out
101 and/or prepayment penalty may be approved by HUD.

102
103 **Requirements for Review of Loan Modifications**

104
105 **A. Loan Modification Applications.** Loan Modification applications must be assembled,
106 reviewed for completeness, accuracy and eligibility, and submitted by the
107 Mortgagee/Servicer to ORCF with a recommendation for approval. A checklist of the
108 required application exhibits as well as the instructions for submitting the application is
109 posted on the Section 232 Program website. Prior to submitting a Default Loan Modification
110 application, the Mortgagee/Servicer must discuss the proposal specifics and any **further**
111 required exhibits (~~not on the posted checklist~~) with the Risk Mitigation Branch AE assigned
112 to the project.

113
114 **B. Interest Rate (Trade) Premium.** The following costs cannot be paid from trade premium:
115 borrower counsel, organizational costs and third party reports costs (e.g. PCNA). Any
116 portion of the interest rate (trade) premium that is not retained by the Mortgagee/Servicer or
117 applied to Mortgagee/Servicer costs (such as Mortgagee/Servicer's Counsel fees and
118 Government National Mortgage Association (GNMA) commitment fee) may be used to
119 defray the prepayment premium on the existing GNMA Securities, with the balance, if any,
120 remaining to be contributed to the project’s Reserve for Replacement (R4R) account. Note:
121 On Loan Modifications, ORCF will not object to all or a portion of title and recording costs
122 being covered by trade premium.

123
124 **C. Prepayment Lockout Periods and Penalties.**

125
126 1. Mortgagee Letter 87-9 (Mortgage Prepayment Provisions for FHA-Insured and
127 Coinsured Multifamily Projects) establishes Program Obligations that
128 Mortgagee/Servicers must follow when issuing Municipal or GNMA bonds for the
129 purpose of financing an FHA-insured loan.

130

- 131 2. Mortgagee Letter 87-9 clarifies HUD's position with respect to the inclusion of
132 provisions prohibiting partial or full prepayments ("lock-outs") and prepayment
133 penalties in fully-insured and coinsured project mortgages, including all Healthcare
134 Facility insured mortgages.
135
- 136 3. In order to include lock-outs and/or prepayment penalties in the terms of the
137 mortgage note, the Mortgagee/Servicers must include in the mortgage note certain
138 language prescribed in Mortgagee Letter 87-9 that specifies conditions upon which
139 HUD may override the lock-out and/or prepayment penalty provision in the event of a
140 default, in order to thus facilitate a refinancing or partial prepayment of the mortgage
141 in an attempt to avoid an insurance claim.
142
- 143 4. Mortgagee Letter 87-9 stipulates that HUD may override the lock-out and/or
144 prepayment penalty provision, in general, if HUD determines that prepayment will
145 avoid a mortgage insurance claim and is therefore in the best interest of the Federal
146 Government. Particular conditions governing the override of a prepayment lock-out
147 and/or penalty provision are:
148 a. The project Borrower has defaulted and HUD has received notice of such
149 default, as required by 24 CFR ~~Part~~ 207-256 (full Insurance cases) or ~~Part~~24
150 ~~CFR~~ 251.810 or ~~Part~~24 ~~CFR~~ 255.808 (coinsurance cases);
151 b. HUD determines that the project has been experiencing a net income
152 deficiency, which has not been caused solely by management inadequacy or
153 lack of Borrower interest, and which is of such a magnitude that the Borrower
154 is currently unable to make required debt service payments, pay all project
155 operating expenses and fund all required HUD reserves;
156 c. HUD finds there is a reasonable likelihood that the Borrower can arrange to
157 refinance the defaulted loan at a lower interest rate or otherwise reduce the
158 debt service payments through partial prepayment; and
159 d. HUD determines that refinancing the defaulted loan at a lower rate or partial
160 prepayment is necessary to restore the project to a financially viable condition
161 and to avoid an insurance claim.
162
- 163 5. Section 18-3(b) of the GNMA Mortgage-Backed Securities (MBS) Guide 5500.3
164 Rev. 1 ("GNMA Guide") provides the Mortgagee/Servicer authority, as the GNMA
165 Issuer, to buy out of the MBS a loan that is ninety (90) days or more delinquent. The
166 GNMA Guide also provides permission to re-securitize the defaulted loan into new
167 securitizations, subject to a HUD approved modification.
168
169

5.3

Section 223(d) Operating Loss Loans (OLL)

170
171 Section 223(d) Operating Loss Loans (OLL) provide Borrowers of FHA-insured loans a vehicle
172 for recouping their out-of-pocket expenditures to fund unforeseen operating deficits on projects
173 during the early years of the project's operation. HUD's authority to approve a Section 223(d)
174 Operating Loss Loan is set forth in Section 223(d) of the National Housing Act (NHA), which
175 was later amended by Section 427 of the Housing and Community Development Act of 1987.

176 Section 223(d) authorizes two types of OLL, both of which are available to FHA-insured Section
177 232 new construction and substantial rehabilitation health care projects managed by ORCF.
178 Section 232/223(f) projects are ineligible for the OLL. For further details, please see Production,
179 Chapter 2.11.

180
181 ~~Promulgation of Section 223(d) of the NHA is an indication of HUD's awareness that a project~~
182 ~~may struggle in the early years of operations due to cash flow demands and unforeseen expenses;~~
183 ~~and that HUD is concerned about these debt service problems and net operating losses. To~~
184 ~~preserve projects and to encourage Borrowers to provide working capital to fund early financial~~
185 ~~shortfalls and avert mortgage defaults, the OLL permits Borrowers to recover their unplanned~~
186 ~~contributed equity more quickly than surplus cash notes and surplus cash distributions would~~
187 ~~otherwise allow. Thus, the OLL serves as a valuable incentive for encouraging Borrowers to~~
188 ~~remain financially committed to their projects.~~

189
190 ~~OLL applications must be assembled, reviewed for completeness, accuracy and eligibility, and~~
191 ~~submitted by the Lender to ORCF with a recommendation for approval. A checklist of the required~~
192 ~~application exhibits as well as the instructions for submitting the application will be posted on the~~
193 ~~Section 232 Program website. Prior to submitting an OLL application, the Lender must discuss~~
194 ~~the proposal specifics and any further required exhibits (not on the posted checklist) with the Risk~~
195 ~~Mitigation Branch AE assigned to the project.~~

196
197 ~~A. **General Requirements.** To be eligible for an operating loss loan, the following conditions~~
198 ~~apply:~~

- 199
200 ~~1. The existing project mortgage must be insured by the Secretary under Section 232~~
201 ~~New Construction/Substantial Rehabilitation of the National Housing Act and must~~
202 ~~include at least 20 beds (skilled nursing home or intermediate care facility); or 5~~
203 ~~bedroom accommodations (board and care facilities).~~
- 204
205 ~~2. An allowable loss has been experienced. The loss loan must not exceed the amount~~
206 ~~of the operating loss.~~
- 207
208 ~~3. The operating loss must have occurred during a specific period of time.~~
- 209
210 ~~4. The Borrower entity must have owned the project during the loss period.~~
- 211
212 ~~5. All funds in the Initial Operating Deficit, if applicable, have been disbursed.~~
- 213
214 ~~6. All cost certification requirements have been satisfied.~~
- 215
216 ~~7. The Borrower, Operator, and Management Agent, as applicable, meet ORCF~~
217 ~~standards for project management.~~
- 218
219 ~~8. The Lender on the first mortgage must consent in writing to the OLL.~~
- 220
221 ~~9. The mortgage term must not exceed the unexpired term of the original mortgage.~~

222
223 10. Section 223(d) requires that the OLL must be made to, and represent an operating
224 loss by, the Borrower entity.

225
226 ~~B. **Financial Viability.** Implicit with the concept of an OLL, is that this supplemental loan is~~
227 ~~intended for those projects that survive early financial struggles and finally attain a self-~~
228 ~~sustaining operational state. The OLL proposal must demonstrate that the project is~~
229 ~~financially viable, i.e., that it has sufficient net operating income to meet the increased debt~~
230 ~~service obligations that come with the OLL. Self-sustaining operations is defined as follows:~~

231
232 1. ~~The project must have achieved stabilized occupancy, and,~~

233
234 2. ~~After achieving a stabilized occupancy, the project is solvent, i.e., revenues exceed~~
235 ~~expenses and current assets exceed current liabilities with all mortgage obligations~~
236 ~~met in a timely manner after the OLL is in place.~~

237
238 ~~In certain instances, an OLL may be proposed as an essential element of a work-out strategy~~
239 ~~designed to rescue a “troubled” project and avert an FHA claim. In those infrequent~~
240 ~~instances, an OLL may be approved based on *projected* sustaining occupancy and debt~~
241 ~~service coverage. However, only actual losses (confirmed by audit) may be funded, and~~
242 ~~there must be strong indications that a self-sustaining operational state will be reached within~~
243 ~~a reasonable period of time. Refer to Production, Chapter 2 for further discussion regarding~~
244 ~~stabilized occupancy and debt service coverage requirements.~~

245
246 ~~With regard only to an OLL proposed as part of a workout to avert FHA claims, the proceeds~~
247 ~~of the loan may be required to cure financial deficits. If the loan proceeds are needed to~~
248 ~~cover mortgage deficits, all or part of the loan proceeds shall be held in escrow by the Lender~~
249 ~~until the project has become self-sustaining. The funds escrowed for these purposes shall be~~
250 ~~released only with prior approval from ORCF. The requirements for the escrow will be~~
251 ~~defined as a Special Condition in the Firm Commitment.~~

252
253 ~~C. **Definition of an Operating Loss.** Certain project related costs are disallowed in calculating~~
254 ~~the operating loss for an OLL. An operating loss is defined as the amount by which the sum~~
255 ~~of the taxes, interest on the mortgage debt, mortgage insurance premiums, hazard insurance~~
256 ~~premiums, and operating expenses exceed project income. The following disbursements~~
257 ~~must not be included: payment to mortgage principal, depreciation, payments to the R4R~~
258 ~~account, payments to the sinking fund, Lender fees, officers' salaries, bad debts~~
259 ~~(rents/revenue that is deemed uncollectible) and charges incurred in connection with the~~
260 ~~application for the OLL.~~

261
262 ~~D. **Section of the Act and Determination of the “Loss Period.”** The original form of OLL,~~
263 ~~Section 223(d)(2), allows for Borrower recovery of defined operating losses incurred during~~
264 ~~the first two years of operation after the cost cutoff date. The later variation of OLL, Section~~
265 ~~223(d)(3), permits a loan for operating losses during any period of consecutive months (but~~
266 ~~not exceeding 24 months) during the first ten years following the date of completion of the~~
267 ~~project as determined by the Commissioner. There may be two OLLs (one under Section~~

268 ~~223(d)(2) and one under Section 223(d)(3)) for any individual project but no more than one~~
269 ~~per subsection. However, the OLLs must not be for the same 24-month time period.~~

270
271 ~~The selected 24-month period is referred to as the “loss period” and losses claimed during~~
272 ~~that time frame must be evidenced by audited financial statements.~~

273
274 ~~**E. Calculating the Potential Loan Amount.** Adhering to the definitions of allowable costs~~
275 ~~above, the determination of the maximum insurable OLL amount is made using one or more~~
276 ~~of the criteria of the Maximum Insurable Loan Calculation (Form HUD-92264A-ORCF).~~
277 ~~The operating loss loan is limited to both 100% of the operating loss and the amount~~
278 ~~supported by the debt service limitation. Note that ORCF current guidelines require a~~
279 ~~minimum combined Debt Service Coverage Ratio (DSCR) of 1.45. Additionally, for~~
280 ~~operating loss loans pursuant to Section 223(d)(3), a further limitation on the loan amount is~~
281 ~~imposed, namely 80% of the unreimbursed cash contributions. Further guidance on~~
282 ~~calculating the OLL amount is provided in Production, Chapter 3.~~

283
284 ~~The HUD underwriter may request an appraisal consulting assignment by an ORCF~~
285 ~~appraiser, and the resulting recommendations may include the requirement for an~~
286 ~~independent appraisal, market study and/or other independent consultation.~~

287
288 ~~**F. Application Fees and MIP.** Application fees are required for all Section 223(d) Operating~~
289 ~~Loss Loans. Fee rates are published in the Federal Register. Since OLL’s are considered~~
290 ~~higher risk loans, the MIP is set higher than for lower risk loans. Rates are published in the~~
291 ~~Federal Register annually. See Production, Chapter 1 for further guidance.~~

292
293 ~~**G. Processing Procedures for OLL’s.** Underwriting guidance can be found in Production,~~
294 ~~Chapter 2 and on the Section 232 Program website.~~

295
296 ~~**H. Preliminary Discussions.** At the request of the Borrower, or the Lender, the AE (and/or~~
297 ~~other ORCF representatives) will conduct informal, preliminary discussions with the~~
298 ~~Borrower and/or Lender. These preliminary discussions will define the objectives that would~~
299 ~~be addressed by the OLL, and will seek to ensure that the Borrower is acquainted with ORCF~~
300 ~~guidelines relative to OLL’s.~~

5.4

Partial Payment of Claim (PPC)

303
304 This section provides guidance regarding Partial Payment of Claim (PPC) specifically applicable
305 to the Section 232 Program.

306
307 When a Mortgagee/Servicer of a loan on a Section 232 project becomes eligible to file an
308 insurance claim and to assign the mortgage to the Federal Housing Administration (FHA)
309 Commissioner (“the Commissioner”) pursuant to 24 CFR Part 207.258, the Commissioner may
310 request the Mortgagee/Servicer, in lieu of a full assignment, to accept a partial payment of the
311 claim under the mortgage insurance contract and to recast the mortgage, under such terms and
312 conditions as the Commissioner may determine. The Commissioner may request the

313 Mortgagee/Servicer to participate in a Partial Payment of Claim (“PPC”) in lieu of a full
314 assignment only after a determination that partial payment would be less costly to the Federal
315 government than other reasonable alternatives for maintaining the project. This determination is
316 based upon the findings of criteria indicated in this chapter and such other findings as the
317 Commissioner deems appropriate.

318
319 ~~In order to avoid a full insurance claim and assignment of the entire mortgage to FHA, FHA pays~~
320 ~~the Mortgagee/Servicer a portion of the principal balance and overdue accrued interest, and~~
321 ~~recasts the remaining principal balance of the mortgage under terms and conditions determined~~
322 ~~by HUD, through a PPC.~~ Prior to processing of the PPC proposal, the Mortgagee/Servicer must
323 voluntarily agree to accept a partial payment of the insurance claim in accordance with the terms
324 detailed in this chapter. If applicable, the Mortgagee/Servicer must also waive any prepayment
325 and lockout provisions in the mortgage. ~~As If the Mortgagee accepts the Commissioner’s offer of~~
326 ~~a PPC is completed, in order to avoid a full insurance claim and assignment of the entire~~
327 ~~mortgage to FHA, FHA will pay the Mortgagee/Servicer a portion of the principal balance and~~
328 ~~overdue accrued interest (partial claim), and recast the remaining principal balance of the~~
329 ~~mortgage under terms and conditions determined by the Commissioner. As required by the PPC~~
330 ~~statute at Section 541 of the National Housing Act, as amended, (codified at 12 U.S.C. Section~~
331 ~~1735f-19), the Borrower enters will also enter into a second HUD mortgage, the “PPC/Second~~
332 ~~Mortgage Note,” in the amount of the PPC partial claim plus overdue interest on the and secured~~
333 ~~by a second HUD mortgage, obligating the. The Borrower to pay 50 is required to make~~
334 ~~payments equal to 75% of the project’s annual future surplus cash flow astoward repayment onof~~
335 ~~the PPC Note if it is a for-profit entities. Onentity. For Borrowers that are non-profit entities,~~
336 ~~the future surplus cash/residual receipts repayment is 75 to 100% of surplus cash or residual~~
337 receipts.

338
339 The process for requesting, reviewing, approving and closing PPCs is similar to other loan
340 modification transactions except for parts of the closing activity. Borrowers of projects in
341 danger of defaulting must be in discussions with their project’s or projects’ AE(s) early on, and
342 must provide monthly financial statements well in advance of a request ~~for consideration.~~
343 However, the formal process begins when the Borrower submits a request and proposed plan,
344 signed by its legally authorized agent, to the Mortgagee/Servicer, who then submits a complete
345 applicationproposal to HUD. Once ORCF obtains a complete PPC Proposal Package and
346 undertakes a brief threshold review ~~described in Section 5.19 below~~, then ORCF’s Risk
347 Mitigation Branch completes a detailed analysis, and presents to ORCF’s Loan Committee a
348 recommendation to approve or reject the proposal. The Loan Committee then presents its
349 recommendation to the Associate Deputy Assistant Secretary (ADAS), OHP.

350
351 **A. Background on Partial Payment of Claim.** Guidance on PPCs with respect to other FHA
352 programs has historically been contained in 24 CFR 207.258b and HUD Housing Handbook
353 4350.1, REV-2 Chapter 14. While 24 CFR Part 232.251 and Housing Handbook 4350.1
354 REV-42, Chapter 14 both specify that the current multifamily guidance for PPCs are not
355 applicable to Section 232 projects ~~are not eligible for PPCs~~ (paragraph 14-2), in 1997, 12
356 U.S.C. Section 1735f-19 was amended to encompass mortgages on healthcare facilities and
357 permit PPCs on Section 232 projects.

358

359 ~~Mortgage Letter 2011-15 and~~ 24 CFR Part 232.882 ~~implement~~ 256 implements policies with
360 respect to PPCs for the Section 232 Program, but ~~does~~ not address notes for which
361 assignment to the Secretary has already been completed and which are thus HUD-held.
362 Mortgage Letter ~~2011-15 also complements Mortgage Letter 87-9 which~~ 87-9 allows for
363 the waiver of prepayment penalties and lockout provisions in mortgages to avoid a mortgage
364 insurance claim. Projects approved for a PPC are deemed to have complied with all terms of
365 Mortgage Letter 87-9.
366
367

368 **B. Applicable Policies.** ~~Mortgage Letter 2011-15 as well as CFR~~ This section and 24 CFR Part
369 232.256 set forth the minimum conditions that must be met for a Section 232 mortgage to be
370 eligible for a PPC. These minimum conditions are subject to the inclusion of additional
371 conditions and/or more stringent consideration, based upon the individual circumstances of
372 each proposed PPC, as the Commissioner deems appropriate. The minimum conditions are:
373

- 374 1. The Mortgage/Servicer is entitled, after a default as defined in 24 CFR Part 207.255,
375 to assign the mortgage in exchange for the payment of insurance benefits.
376
- 377 2. The relief resulting from partial payment when considered with other resources
378 available to the project must be sufficient to restore the financial viability of the
379 project. In evaluating financial viability, the Department will evaluate the adequacy
380 of the debt service coverage ratio, which would generally be expected to be at or
381 above 1.20, after allowing for the mortgage insurance payment. The Department will
382 also consider the size of the requested PPC as a percentage of the current outstanding
383 mortgage, keeping the PPC no larger than essential and not exceeding 50 percent.
384
- 385 3. The project is or can (at reasonable cost) be made physically sound.
386
- 387 4. The current or proposed Operator of the project is satisfactory to the Commissioner,
388 as demonstrated by past experience in operating similar type health care projects and
389 by state regulatory performance.
390
- 391 5. The default under the insured mortgage was beyond the control of the Borrower
392 and/or Operator, or in the case of a TransferChange of Physical Assets
393 (TPA Participant (CHOP)), the proposed Borrower or Operator, unless ORCF
394 determines that any Borrower/Operator deficiencies giving rise to the default have
395 clearly been addressed.
396
- 397 6. The project is serving as, or potentially could serve as, a needed nursing home,
398 intermediate care facility, or board and care home, or assisted living facility.
399
- 400 7. The property covered by the mortgage is free and clear of all liens other than the
401 insured first mortgage.
402

- 403 8. The Mortgagee/Servicer has voluntarily agreed to accept a PPC under the mortgage
404 insurance contract and to recast the remaining mortgage amount under terms and
405 conditions prescribed by the Commissioner.
406
- 407 9. The Borrower has agreed to repay to the Commissioner an amount equal to the partial
408 payment, with the obligation secured by a second mortgage on the project containing
409 terms and conditions prescribed by the Commissioner. The terms of the second
410 mortgage will be determined on a case-by-case basis to ensure that the estimated
411 project income will be sufficient to cover estimated operating expenses and debt
412 service on the recast FHA-insured mortgage.
413
- 414 10. For a partial payment of claim, the Borrower has made a net capital contribution
415 equal to 5% or more of the original mortgage to fund operating shortfalls since final
416 closing (for a non-profit, including its in-kind services acceptable to ORCF). The
417 consecutive timeframe for this determination commences at final closing, and then
418 continues up to the date of initial default. This calculation period can be adjusted at
419 HUD's sole discretion. If a [TPAChange of Participant CHOP](#) will be involved, then
420 contributions to be brought to the project at closing by the acquiring Borrower can be
421 included in this determination.
422
- 423 11. The Borrower has remitted all net cash (i.e., the cash remaining after the project has
424 paid all of its operating expenses) to the Mortgagee/Servicer between the date of
425 default and the date of closing on the PPC. If the Operator is a different entity than
426 the Borrower, then this requirement is expanded, and the Operator must also submit
427 to the Borrower all net cash derived from the operation between the date of default
428 and closing of the PPC.
429

430 C. **PPC Submission Package.** The Mortgagee/Servicer's formal proposal is to be submitted to
431 the AE servicing the particular mortgage loan. If a [TransferChange of Physical Assets](#)
432 [\(TPAParticipant \(CHOP\)\)](#) is anticipated, then a TPA application in accordance with ORCF
433 requirements must be concurrently submitted. The PPC proposal must be assembled,
434 reviewed for completeness, accuracy and eligibility, and submitted by the
435 Mortgagee/Servicer to ORCF with a recommendation for approval. A checklist of the
436 required proposal exhibits as well as the instructions for submitting the proposal will be
437 posted on the Section 232 Program website. Prior to submission, the Mortgagee/Servicer
438 must discuss the proposal specifics and any further required exhibits (not on the posted
439 checklist) with the Risk Mitigation Branch AE assigned to the project, and must demonstrate
440 that all of the requirements set forth above are met.
441

442 D. **Recast First Mortgage Terms.** The First Mortgage Note will be modified to reflect:

- 443
- 444 1. A reduced principal mortgage (as a result of the PPC);
 - 445
 - 446 2. An interest rate not to exceed 125 basis points over the 10-year Treasury rate on the
447 day a terms letter is offered;
448

3. The maturity date, which is the original maturity date unless an extended date within statutory authority has been agreed upon; and
4. Modified monthly payments of principal and interest as re-amortized based on the reduced principal, new interest rate and, if applicable, new term.

If requested by the Mortgagee/Servicer, the First Mortgage Note may include a restriction on prepayment for the purpose of enhancing the marketability of the new GNMA Mortgage-Backed Security (MBS). Any prepayment restriction must be in accordance with Mortgagee Letter 87-9.

E. PPC/Second Mortgage Note Terms. The PPC/Second Mortgage Note, created to compensate FHA for its insurance claim loss when the first mortgage is recast in a lesser amount, has a principal amount equal to the amount of the reduction in the FHA-insured first mortgage principal plus overdue interest. (partial claim). Subject to any requirements for additional Borrower cash or excess project cash, HUD will include in the PPC/Second Mortgage Note the amount of interest computed since the date of delinquency based on the actual number of days in a 365- or 366-day year. Late fees accrued since the last payment or any other costs to close cannot be included in the transaction or paid ~~by the~~with project funds in the future. The terms of the PPC/Second Mortgage Note will be as follows:

1. An interest rate equal to the applicable Federal Rate for the month of closing. This rate can be located at: <http://www.irs.gov>.
2. Maturity date coterminous with the First Mortgage Note.
3. A “due-on-sale, refinance, or termination” provision.
4. As long as the Second Mortgage Note is held by HUD, a service charge, calculated at 0.50 percent annually based on the unpaid principal balance of the Second Mortgage Note, must be paid to HUD monthly.
5. The minimum annual payment on the PPC/Second Mortgage Note will be 75 percent of annual surplus cash on for-profit entities and 100% of residual receipts/surplus cash (this percent can be negotiated by ORCF when the PPC is contemporaneous with a change in ownership and control of the mortgaged asset) ~~as for nonprofits~~. The determination of whether a project is subject to surplus cash or residual receipts ~~are~~ will be specified in the Regulatory Agreement between the Secretary of Housing and Urban Development and the project Borrower, ~~together in accordance~~ with the applicable HUD Regulations and administrative requirements. ~~The~~This payment of surplus cash or residual receipts to be applied to the second mortgage note payment is due within 10 days of the required filing of the Annual Financial Statement. Borrower’s share shall be determined under the circumstances above. The minimum annual payment will be applied towards interest first and then principal.

- 495 6. Consistent with the PPC/Second Mortgage Note, in the event, and when, the project is
496 operated by an entity that is legally distinct from but has an identity of interest with
497 the Borrower, the *minimum* annual payment on the PPC/Second Mortgage Note will
498 be 100 percent of annual surplus cash or residual receipts as defined in the Regulatory
499 Agreement. Additionally, in that event, the Borrower must collect from the Operator
500 a lease payment equaling or exceeding all payments required of the
501 ~~Purchaser~~Borrower for payment of all principal, interest, escrow and fees on any
502 amortizing notes, *plus* any surplus cash or residual receipts as agreed to in
503 negotiations for the PPC. Before calculating that ~~rent~~lease payment, no payments to
504 the Operator or any related party, beyond 4% (four percent) of gross revenue (as a
505 management fee) will be deducted. The Borrower must accomplish any amendment
506 to the lease necessary to effectuate this ~~rental~~ calculation prior to the completion of
507 the PPC transaction.
508
- 509 7. Language prohibiting successors and assigns of the beneficiary of the PPC/Second
510 Mortgage Note from imposing property insurance requirements that exceed the
511 original principal balance contained in the First Mortgage Note or are in addition to
512 those required by the First Mortgage Note Holder so long as the First Mortgage Note
513 is insured or held by the Secretary of Housing and Urban Development.
514

515 [NOTE: HUD has the right to sell the PPC/Second Mortgage Note. If HUD sells the
516 PPC/Second Mortgage Note, the Borrower and Operator are required to submit annual
517 financial statements to the PPC/Second Mortgage Note Holder in the same form as submitted
518 to HUD or other format acceptable to the note holder.]
519

520 F. Other Terms and Conditions of the PPC Transaction.

- 521
- 522 1. If Identity-of-Interest expenditures have been included as a Borrower's
523 ~~Contribution~~contribution in calculating eligibility for a PPC, then ~~a requirement~~ it is
524 required that those expenditures cannot be taken or must be re-deposited for any year
525 in which surplus cash is negative (not to exceed the amount of the negative surplus
526 cash). The redeposit or accrual can only be repaid from the Borrower's share of
527 surplus cash in future years.
528
 - 529 2. The monthly deposit to the R4R Account will resume with the first payment of the
530 recast First Mortgage Note. Previous deposits that were not made in the past will not
531 be required to be addressed, unless the reserve balance has been determined to be
532 inadequate.
533
 - 534 3. All escrows, such as tax, hazard insurance and mortgage insurance premium (MIP)
535 shall be fully funded at closing.
536
 - 537 4. If the insured First Mortgage Note is repaid, the Borrower must establish and
538 maintain continued funding of all escrows required by the First Mortgage Note until
539 the PPC/Second Mortgage Note is repaid in full.
540

- 541 5. Project operating income must not be used to pay financing fees, attorney fees,
542 consultant fees, other professional fees, or any other costs of the restructuring
543 transaction. The Borrower's share of future surplus cash may be used for these
544 purposes only if available for distribution in accordance with the applicable HUD
545 regulatory requirements and ~~applicable policy guidelines~~ administrative requirements.
546
- 547 6. Cash held in suspense by the Mortgagee/Servicer will be allowed by HUD to be used
548 at closing to pay reasonable closing attorney fees, title and recording fees, escrow
549 shortages and interest for the remainder of the closing month. The PPC will not be
550 increased if project cash is insufficient to cover these costs.
551
- 552 7. HUD will include in the PPC/Second Mortgage Note the amount of interest computed
553 since the date of delinquency based on the actual number of days in a 365- or 366-day
554 year. The Mortgagee/Servicer cannot collect more interest from the project than paid
555 by HUD.
556
- 557 8. The Sources and Uses of Funds Statement for the refinancing must not show
558 disbursements of funds to the Borrowers as funds are prohibited from being disbursed
559 to the Borrowers in a PPC transaction.
560
- 561 9. No funds will be paid to identity-of-interest persons or entities. The Sources and
562 Uses of Funds Statement must also be signed by the Borrower or its representative
563 below the following statement: "Warning: ~~It is a crime to Anyone who~~ knowingly
564 ~~makesubmits a~~ false ~~statements to claim or makes~~ a Federal Agency. ~~Penalties upon~~
565 ~~conviction can include a finefalse statement is subject to criminal~~ and ~~imprisonment.~~
566 ~~For details, See Title 18;/or civil penalties, including confinement for up to 5 years,~~
567 ~~finest, and civil and administrative penalties. (18 U.S. CodeC. §§ 287, 1001 and,~~
568 ~~1010.," 1012; 31 U.S.C. §3729, 3802)."~~
569
- 570 10. The ~~first mortgage~~First Mortgage insurance documents in a PPC shall provide that the
571 Borrower and the Mortgagee/Servicer of the ~~first mortgage~~First Mortgage loan must
572 provide notices and documentation to the ~~second note holder~~Second Note Holder
573 upon the occurrence of events that could affect the value and position of the ~~second~~
574 ~~mortgage~~Second Mortgage Mortgagee/Servicer such as: full or partial payment on the
575 ~~first mortgage~~First Mortgage loan, ~~events~~Events of ~~default~~Default on the ~~first~~
576 ~~mortgage~~First Mortgage loan, declaration of bankruptcy by the Borrower, and any
577 documentation related to a bankruptcy or any foreclosure action.
578
- 579 11. In the event the First Mortgage Note is prepaid and there is no additional FHA-
580 insured or HUD-held debt on the project, the Borrower will furnish HUD and the
581 Second Mortgage Note Holder audited annual financial statements until the
582 PPC/Second Mortgage Note is satisfied.
583
- 584 12. The Borrower must not incur additional collateralized debt without the prior written
585 consent of HUD, PPC/Second Mortgage Note Holder and any separate or additional
586 note holder.

587
588 13. The PPC/Second Mortgage Note Holder (subject to the rights of the ~~first~~
589 ~~mortgage~~First Mortgage Lender) has the right to foreclose on the security interest in
590 the net cash flow perfected by filing of a UCC-1 Financing Statement, in the event of
591 a default on the PPC/Second Mortgage Note.

592
593 14. After the closing of the PPC transaction, the Borrower and Operator shall each be
594 required to file annual financial statements (and more frequent financial statements
595 when requested) consistent with their amended first mortgage regulatory agreements,
596 new second mortgage regulatory agreements, and riders thereto that will be required
597 and executed as part of the PPC transaction.

598
599 **G. Closing Documents.** The required closing documents are listed on the ClosingPartial
600 Payment of Claim Document Checklist posted on the Section 232 Program website.

601
602 Upon receipt of HUD's Preliminary Approval Letter, the Borrower and Mortgagee/Servicer
603 must notify ORCF's Closing Coordinator (Closer) of the targeted closing date and the
604 closing date must occur within 60 days from the date of notification of ORCF's approval.
605 The Mortgagee/Servicer's requested date will be accommodated to the extent possible but the
606 Closer, in cooperation with the OGC Reviewer, has the final authority to set the closing date.

607
608 Upon receipt of the Borrower's acceptance and notification of the target closing date, the
609 Closer will coordinate with OGC Counsel in Headquarters and with Multifamily Claims
610 Branch and Multifamily Note Servicing to confirm the projected closing date or suggest
611 alternative dates if the Borrower's dates cannot be accommodated. Delays due to
612 Borrower's, Mortgagee/Servicer's or other party's action or inaction will be deemed the
613 Borrower's responsibility. The Borrower is strongly encouraged to meet the targeted closing
614 dates, as delays may be costly. Once the amount of the PPC Second Mortgage Note is
615 determined, any increase in the funds required to close (e.g., interest) must be funded by the
616 Borrower at closing, unless other disposition is approved by ORCF.

617
618 **H. Claims Branch Process.** Upon receipt of the Borrower's acceptance letter, the Closer will
619 contact the Mortgagee/Servicer, Mortgagee/Servicer's Counsel, Borrower and Borrower's
620 Counsel, and representatives of Multifamily Claims Branch and OGC to schedule a closing
621 coordination call. The closing coordination call allows the parties to discuss closing
622 requirements, timing, issues and logistics. It also allows OGC to coordinate submission of
623 draft closing package with the Mortgagee/Servicer's Counsel.

624
625 The Closer will also contact the AE to obtain copies of the documents needed for inclusion in
626 the Multifamily Claims Branch Package for PPCs.

627
628 The total amount of a PPC will be determined by the certification of mortgage balance
629 (Certification) from the Mortgagee/Servicer after the application of remaining net cash
630 proceeds and all unapplied funds. The Certification will include all escrow balances and
631 must be signed by the Mortgagee/Servicer and the Borrower.

633 Working with ORCF, the Claims Branch will verify the current first mortgage's unpaid
634 principal balance (UPB) and calculate the mortgage interest owing, from the date of the last
635 payment up to, but not including, the date of closing.
636

637 The Claims Branch's calculations are based on a 365 or 366 (leap year) day year, which may
638 cause disparities in interest calculations between HUD and the Borrower or
639 Mortgagee/Servicer. Prior to closing, ORCF will provide to the Claims Branch a Closing
640 Memorandum detailing the application of the partial claim payment to interest and principal.
641 As part of the Closing Memorandum, a Sources and Uses Statement will be attached.
642

- 643 I. **Closing Process.** Upon receipt of all documents for Claims, the Closer will prepare a
644 memorandum for Claims. This will serve as the cover letter for the submission of all the
645 documents referenced as claims documents above. The Closer will confirm with OGC that
646 all comments regarding the legal documents have been addressed and the transaction is ready
647 to close.
648

649 Upon receiving notification that the transaction is ready to close the Mortgagee/Servicer's
650 Counsel will prepare the final loan closing documents and obtain signatures. The Borrower's
651 signature must be affixed to the documents before they are submitted to ORCF for signature.
652 If ORCF is expected to forward the documents to a title company or other party for closing,
653 proper mailing media (i.e. an overnight service envelope with an addressed bill of lading)
654 must be included with the documents submitted for signature.
655

656 On the day of closing, the Multifamily Claims Branch will not trigger the wire transfer to pay
657 the partial claim before all approved documents modifying the First Deed of Trust Mortgage
658 and all approved documents establishing the Second Deed of Trust Mortgage have been
659 executed and recorded in an agreed upon order. Additionally, the Multifamily Claims
660 Branch will not trigger the wire transfer to pay the claim before a title policy has been issued
661 which confirms the continuing first lien priority of the First Deed of Trust Mortgage and the
662 second lien priority of the Second Deed of Trust Mortgage.
663

664 All parties must be made aware that there is no guarantee that the PPC payment will be
665 received in escrow the day the claim is triggered. Closing parties should make their plans
666 accordingly. The Mortgagee/Servicer's attorney shall forward scans by email of final,
667 executed, and, if applicable, recorded documents to ORCF on the day of closing.
668

- 669 J. **Post-Closing.** After closing, the Mortgagee/Servicer's attorney shall submit hard and
670 electronic copies of all closing and supporting documents, including certified copies of all
671 recorded documents, along with a copy of the final title policy to ORCF and OGC.
672

673 As long as the PPC ~~second mortgage note~~/Second Mortgage Note is owned by HUD,
674 ORCF's Risk Management Mitigation Branch will compare the Annual Financial Statement
675 submitted by the Borrower to the final HUD-approved base line and 20-year projections.
676 Significant deviations will be investigated to ensure all income and expenses, reserves and
677 accounts payable are properly accounted for and that surplus cash or residual receipts are
678 accurate. Expenses will also be closely examined to ensure no expenses have been incurred

679 related to the PPC as these are disallowed, except as surplus cash or residual receipts
680 distributions per the terms and conditions of the PPC transaction. All accounting, legal, and
681 consultant fees must be paid for by the Borrower and not out of project accounts.
682

683 After completion of the financial statement analysis, the AE is required to summarize the
684 analysis in the Integrated Real Estate Management System (iREMS). This must be
685 completed annually as long as HUD is the holder of the PPC/Second Mortgage Note.
686

687 The AE will follow established protocol to ensure filing of accurate financial statements and
688 that required payments are made on the PPC/Second Mortgage Note.
689
690

5.5

Mortgagee/Servicer Workouts/Claim Procedures and Requirements

A. Alternative election by Lender.

- 691
692
693
694 1. Except to the extent that HUD has approved an extension of a period for an election
695 to assign a mortgage (requests for which are required in circumstances set forth in this
696 Section ~~4.105.5~~ and in 24 CFR 207.258), when the Lender becomes eligible to
697 receive mortgage insurance benefits pursuant to 24 CFR § 207.255(a)(3) or (b)(3), the
698 Lender must, within 45 calendar days after the date of eligibility (such period is
699 referred to as the “Eligibility Notice Period” for purposes of this section), give the
700 Commissioner notice of its intention to file an insurance claim and of its election
701 either to assign the mortgage to the Commissioner, as provided in paragraph 24 CFR
702 207.258(b) of this section), or to acquire and convey title to the Commissioner, as
703 provided in paragraph 24 CFR 207.258(c) of this section). Notice of this election
704 must be provided to the Commissioner in the manner prescribed in 24 CFR part 200,
705 subpart B. HUD may extend the Eligibility Notice Period at the request of the Lender
706 under the following conditions:
 - 707 a. The request must be made to and approved by HUD prior to the 45th day after
708 the date of eligibility; and
 - 709 b. The approval of an extension shall in no way prejudice the Lender’s right to
710 file its notice of its intention to file an insurance claim and of its election
711 either to assign the mortgage to the Commissioner or to acquire and convey
712 title to the Commissioner within the 45-day period or any extension
713 prescribed by the Commissioner.
- 714
715 2. For any mortgage insured under Section 232 of the Act, the Lender must, prior to the
716 deadline for filing its notice of intent to file an insurance claim:
 - 717 a. Request up to a 90-day extension of the deadline for filing the notice of the
718 Lender’s intention to file an insurance claim and the Lender’s election to
719 assign the mortgage or acquire and convey title in accordance with the Lender
720 certificate, which HUD may further extend at the written request of the
721 Lender;

- 722 b. Assist the Borrower in arranging refinancing to cure the default and avert an
723 insurance claim, if the Commissioner grants the requested (or a shorter)
724 extension of notice filing deadline;
- 725 c. Report to the Commissioner at least monthly on any progress in arranging
726 refinancing;
- 727 d. Cooperate with the Commissioner in taking reasonable steps in accordance
728 with prudent business practices to avoid an insurance claim;
- 729 e. Require successors or assigns to certify in writing that they agree to be bound
730 by these conditions for the remainder of the term of the prepayment lock-out
731 or prepayment premium; and
- 732 f. After commencement of amortization of the refinanced mortgage, notify HUD
733 of a delinquency when a payment is not received by the 10th day after the date
734 the payment is due.

- 735
- 736 3. *Acknowledgment of election.* For mortgages insured pursuant to Section 232 of the
737 Act, if the Servicer provides notice to the Commissioner of its election either to
738 assign the mortgage to the Commissioner or to acquire and convey title to the
739 Commissioner, the Commissioner shall, not later than 90 calendar days after the
740 expiration of the Eligibility Notice Period, as defined in [paragraph 24 CFR](#)
741 [207.258\(a\)\(1\) of this section](#), as the same may have been extended, acknowledge
742 and accept, or reject for cause, pursuant to program requirements, the Servicer's
743 election, provided that the Commissioner may, in the Commissioner's discretion,
744 extend such 90-day period by no more than an additional 90 calendar days if the
745 Commissioner determines that such an extension is in HUD's interest.

746

747 **B. Assignment of mortgage to Commissioner.**

- 748
- 749 1. Timeframe; request for extension.
- 750 a. If the Lender elects to assign the mortgage to the Commissioner, the Lender
751 shall, at any time within 30 calendar days after the date HUD acknowledges
752 the notice of election, file its application for insurance benefits and assign to
753 the Commissioner, in such manner as the Commissioner may require, any
754 applicable credit instrument and the realty and chattel security instruments.
- 755 b. The Commissioner may extend this 30-day period by written notice that a
756 partial payment of insurance claim under § 207.258b is being considered. A
757 Lender may consider failure to receive a notice of an extension approval by
758 the end of the 30-day time period a denial of the request for an extension.
- 759 c. The extension shall be for such term, not to exceed 60 days, as the
760 Commissioner prescribes; however, the Commissioner's consideration of a
761 partial payment of claim, or the Commissioner's request that a Lender accept
762 partial payment of a claim in accordance with § 207.258b, shall in no way
763 prejudice the Lender's right to file its application for full insurance benefits
764 within either the 30-day period or any extension prescribed by the
765 Commissioner.
- 766 d. The requirements of paragraphs B.2 and B.3 of this section shall also be met
767 by the Lender.

- 768
- 769 2. Notice of assignment. On the date the assignment of the mortgage is filed for record,
- 770 the Lender must notify the Commissioner, in the manner prescribed in 24 CFR part
- 771 200, subpart B, of such assignment, and must also notify the FHA Comptroller ~~by~~
- 772 ~~telegram of such recordation~~ of such recordation. Notably, although the regulation
- 773 mentions “telegram”, a modern notification method (i.e. via email) is used as of this
- 774 Handbook publication date.
- 775
- 776 3. The Mortgagee/Servicer must also ~~proceed consistently~~ comply with all other
- 777 applicable ~~provisions~~ requirements set forth in the federal regulation 24 CFR 207.258,
- 778 the Legal Instructions Concerning Applications for Full Insurance Benefits –
- 779 Assignment of Multifamily and Healthcare Mortgages to the Secretary, and the Fiscal
- 780 Instructions for Filing for Multifamily Insurance Benefits.

781

782 **Default Dates and Related Deadlines**

783

Unpaid Installment Due On:	Must be Paid By:	Lender Eligible for Insurance On:	Notify HUD by C.O.B.:	Make Election to Assign Mortgage:
Jan 1	Jan 31	Feb 1	Mar 2	Mar 17
Feb 1	Mar 3	Mar 4	Apr 2	Apr 17
Mar 1	Mar 31	Apr 1	Apr 30	May 15
Apr 1	May 1	May 2	May 31	June 15
May 1	May 31	June 1	June 30	July 15
June 1	July 1	July 2	July 31	Aug 15
July 1	July 31	Aug 1	Aug 30	Sept 14
Aug 1	Aug 31	Sept 1	Sept 30	Oct 15
Sept 1	Oct 1	Oct 2	Oct 31	Nov 15
Oct 1	Oct 31	Nov 1	Nov 30	Dec 15
Nov 1	Dec 1	Dec 2	Dec 31	Jan 15
Dec 1	Dec 31	Jan 1	Jan 30	Feb 14

- 784 1. These dates assume 28 days in February; adjust for leap years.
- 785 2. For deadlines falling on Sat., Sun., or federal holiday, use next business day.
- 786
- 787

788

789

790

791

792

793

794

5.6

HUD-Held Servicing and Note Sales

Upon assignment of a Section 232 Program mortgage under the provisions of the National Housing Act, as amended, the note is deemed a HUD-held note which simply means that HUD paid a claim on the note, now owns the former lender assigned the note to HUD, in exchange for payment of an insurance claim, so HUD is now the lender and is responsible for servicing the note completely—loan.

795 A. **HUD-Held Servicing.** Consistent with HUD’s policies of providing access to affordable
796 residential healthcare facilities as well as limiting losses to the Federal Housing
797 Administration (“FHA”) insurance fund, one of ORCF’s goals is the prevention of mortgage
798 assignments. Cooperation among ORCF, Mortgagee/Servicers and Borrowers is of
799 paramount importance in accomplishing this goal. However, when an assignment takes
800 place, ORCF Risk Mitigation staff will have already been involved with the project and have
801 a plan on the most appropriate course of action to work with the project as well as determine
802 the ultimate settlement disposition of the project or note for HUD. ORCF’s options after
803 assignment generally include ~~holding the mortgage in default to try attempting~~ to resolve the
804 delinquency, placing the mortgage under a workout agreement to bring the project back into
805 a financially viable status, placing the mortgage with the Property Disposition (“PD”)
806 Center for a foreclosure action, or selling the note in a note sale through the FHAHUD Office
807 of Asset Sales (OAS) at HUD. The ultimate decision as to which of these routes to pursue
808 will depend upon the unique circumstances of each such Project.

810 Once a note is assigned, a claim is filed with the subsequent claim settlement on that note
811 administered by the Multifamily Claims Branch. Note servicing-related activities are no
812 longer performed by the Mortgagee/Servicer but are instead overseen by HUD’s Multifamily
813 Notes Servicing Branch, which currently contracts out these administrative functions to a
814 third party provider for Section 232 Program notes. These administrative functions include
815 preparation of monthly billing statements and the application of collected payments;
816 overseeing deposits to and withdraws from escrow accounts maintained for taxes, insurance
817 and R4R; investing reserve funds, as applicable; and filing UCCs, as applicable.

818
819 ~~It should be noted that~~The Borrower/Operator must continue to maintain the reserve accounts
820 ~~continue to need to be maintained~~ in accordance with its Regulatory Agreement and other
821 HUD-related mortgage ~~insurance~~ documents ~~and project~~. Project funds must not be used to
822 pay legal or consulting fees related to foreclosure or bankruptcy-related actions.
823 ~~Additionally, Monthly~~The Borrower/Operator is still required to submit monthly Accounting
824 Reports and Annual Audited Financial Statements ~~continue to need to be submitted~~ to HUD
825 ~~as required~~.

826
827 ORCF’s Risk Mitigation Branch administers HUD-held notes and manages the day-to-day
828 issues as they arise with the Borrower and with the Operator if the Project is still in
829 operation. The same levels of care and service provided to residents prior to the assignment
830 are expected to be continued to be provided after the assignment. The Risk
831 Management Mitigation Branch will continue to explore practical options that preserve the
832 value of the collateral securing the note to allow for maximizing the recovery on the claim
833 paid from the FHA insurance fund.

834
835 B. **Note Sales.** Sales of Section 232 Program notes are managed by ORCF with the Office of
836 Asset Sales (OAS), which ~~coordinate~~coordinates the disposition of FHAHUD-held single
837 family, multifamily and healthcare mortgage notes. The OAS Loan Sale program is
838 intended to minimize claim costs and maximize recoveries to the FHA insurance fund on
839 performing and non-performing notes that were assigned to HUD under provisions of the
840 National Housing Act. Notes sales are completed in compliance with the Debt Collection

841 Improvement Act of 1996 which requires credit agencies with over \$100 million in loan
842 assets to sell delinquent loan assets that meet certain criteria and with OMB Circular Number
843 A-11, Part 5, Section 185. It is noted that the mortgage note on the project is offered for sale,
844 and it is not the project itself that is being offered for sale.

845
846 OAS contracts with a third party to oversee certain administrative functions and a
847 Transaction Specialist to administer bidding-related aspects of note sales. The mortgage
848 notes are secured by first liens on the project and are sold servicing-released and without
849 FHA insurance. The second lien mortgage note (e.g., PPC/Second Mortgage Note) may be
850 sold along with the first lien mortgage note on the project. The sales of Section 232 notes
851 may take place in conjunction with the sale of other multifamily notes, or as a stand-alone
852 sale of multiple healthcare notes. Details of upcoming sales are announced in a Sales
853 Announcement which can be viewed at the Asset Sales section of the Section 232 Program
854 website. Information on upcoming note sales is also published in the Federal Register and
855 via a print advertising campaign. The notes are offered individually and in pools, by
856 collateral type, loan type, and geography. The notes are typically sold in a sealed-bid auction
857 format ~~periodically.~~ However, notes have also been offered via online bidding conducted in
858 real-time as an “English”, or “Outcry,” auction by OAS as an alternative sales process.

859
860 Parties interested in becoming a bidder must submit a Confidentiality Agreement and
861 Qualification Statement which are provided by the Transaction Specialist. Among other
862 things, it is noted that to become a Qualified Bidder, a party must not be in default on any
863 FHA-insured or HUD-held loans and must not be in violation of any regulatory or business
864 agreements on any projects insured by HUD. Borrowers with a performing loan(s) may bid
865 on other loan(s) provided they are a Qualified Bidder but they cannot bid on their own loans
866 in a sale. Qualified Bidders have access to a Bidder Information Package which has
867 information about the loans, including Payment Histories, Asset Summary Reports, and
868 Selected Attributes Loan Data. Qualified Bidders are eligible to submit questions in writing
869 during a designated due diligence period. HUD will make every attempt to answer such
870 questions ~~within forty-eight hours whenever possible in a timely manner.~~ OAS periodically
871 informs the ORCF Risk Management Branch of Section 232 Program notes that have been
872 assigned and whose related FHA claims have gone through full settlement and are thus
873 eligible for a note sale. Notes that have been assigned, but whose claim has not yet been
874 settled are not eligible for sale. ORCF’s Risk Management Branch will review the notes,
875 and, after factoring in market conditions, timing, project-specific issues, feedback from OAS
876 staff, and other qualitative factors, will then make a determination as to whether or not to
877 include eligible notes on a case by case basis. In the pursuit of continuous improvement,
878 ORCF statistically analyzes historical recovery rates of the notes sales under various
879 parameters. In order to help further limit losses to the FHA insurance fund, historical
880 recovery rates are factored into ORCF’s decision-making process when assessing the most
881 appropriate course of action on a HUD-held note. Once ORCF’s Risk Management Branch
882 has selected specific notes for an upcoming note sale, it is actively involved in assisting OAS
883 in preparation for such sales. ORCF’s involvement includes compiling project-specific legal
884 documents from the loan files, databases and other information to be used in the sales process
885 by Qualified Bidders, participation in weekly OAS sale-specific working group meetings,
886 and answering questions received from Qualified Bidders during the due diligence period.

887
888 The Borrower is also notified of the upcoming note sale and is reminded of its Regulatory
889 Agreement compliance requirements and its payment obligations to HUD until notified that
890 the note has been sold and closed. The Borrower may also be required to provide access to
891 the project securing the loan for purposes of an environmental assessment, physical
892 needs/site inspection, and/or market rent study. Additional documents that may be requested
893 include recent rent rolls, financial statements, and copies of applicable licenses and
894 certifications.

895
896 Notices are also sent to the Unit of Local Government (ULG) where the project is located to
897 advise that HUD has acquired the mortgage for a healthcare development in their jurisdiction
898 and is requesting input on disposition strategies which could benefit the city and its citizens.
899 The ULG is also notified that as part of the disposition process, HUD has the statutory
900 authority to allow a ULG to purchase the mortgage note outside of the auction process.

901
902 The marketing and due diligence period typically begins four weeks prior to when bids are
903 due. Winning bids are then awarded and closings are scheduled to take place shortly
904 thereafter. HUD does not provide any financing for these sales and purchasers must provide
905 the full purchase price in cash. In some situations, upon review of the bids received and the
906 level of bidder interest generated, a note may be removed from the auction and not sold if
907 ORCF determines that a recovery may be greater if the note is instead offered at a subsequent
908 note sale or if a new avenue of disposition is identified that would allow for a larger
909 recovery. The decision to transfer funds from any reserve escrows to the winning bidder, or
910 to apply those funds to enhance the recovery on the claim paid is assessed on a case by case
911 basis by ORCF.

912
913 Additional information regarding current offerings and prior HUD note sales (including
914 brochures, advertisements, results reports and successful bidder contact information) is
915 available at the HUD OAS ~~on the Section 232 Program~~ website and via email at
916 assetsales@hud.gov.