All Property Owner users **must** first have a HUD User ID (M-ID Credential) issued from Secure Systems to access the CNA e-Tool.

Property Owner Access

A firm/organization User:

- Security Systems (WAAS):
 - 1. The applicant applying for their M-ID credential will need to provide all of the requested information required as part of the Secure Systems Registration Process.
 - 2. The organization must have a user apply for the Coordinator user type.
 - 3. The Coordinator will give their specific organization's users CNA e-Tool Property Owner Role (CHO) role through Security Systems User Maintenance.
- > FHA Connection (FHAC):
 - 1. Get an FHA Connection issued M-ID by registering in FHA Connection (if they do not have an M-ID already).
 - 2. The Owner should let their organization's Coordinator know if they want to have the Owner Role access (CHO) assigned to them for the CNA e-Tool.
 - 3. The Coordinator will give their users CNA e-Tool Owner Role (CHO) role through the FHAC ID Maintenance.

Security Systems User Maintenance page:

1. Look up user by User ID or Name

User Maintenance - Netscape Ele Edit Vew Go Communicator	r Beip ØSend	_ 8
Secure Systems	System Administration housing mail help search home	
	Oser Maintenance On this form, you can either search for a User by User ID, or search for Users by entering your search criteria.	
Welcome VICTOR	Search by User ID To search for a User by User ID, enter a User ID and then click the "Search for User" button. User ID	
system administration Busines Partners Hintenance PHA Assignment Maintenance Password Change	Search for Users To search for a User, enter at least one search criteria and then click the "Search Users" button. First Name	
systems • Enancial Assessment §ubmission - PHA (FASHA) • Subsystem - Subtriamity Housing (FASS) • Enancial Assessment Subsystem - Subtriamity • Management Assessment Subsystem (FASS)	Lost Nome Check here to limit search to Independent Users Search Users Cancel	

2. Assign CNATOO CHO role to the User

Assign/Unassign Roles for User MCNT20

User Information						
User ID	MCNT20					
First Name	FIRST - MCNT20					
Middle Initial						
Last Name	LAST - MCNT20					
User Staus	Active					
Coordinator	Yes					
User Type	Business Partner					
CNATOO - Capital Needs Assessment eTool						
CNATOO - Capital Needs Assessment eTool						
CUR - USDA REVIEWER						
CUS - USDA SUPERVISOR						
CUV - USDA VIEWER						
CXV - EXTERNAL VIEWER						
CXW - EXTERNAL WRITER						
CHO - PROPERTY OWNER						

Assign/Unassign Roles Cancel

Users should be able to access eTool after the CHO role assigned, but they may not see any assessments in their Dashboard or Owner's Inbox until an assessment is added with them as the owner.

* The user has more than one organization associated with their M-ID and cannot log in as an Owner in eTool.

(The ICF team may already have a user guide for release 3.2. This is an additional note regarding Owner Assignment functionality.)

Steps to Assign Property Owner in the CNA eTool:

(The below screenshots are from CNA's lower environment)

1) The assessment initiator or submitter can assign a Property Owner *only* when the assessment is in **Draft** status.

			Home			
Status: Draf	ft – On M	iy Desk Validat	ion: Validated Options -			
Assessment Entry Valida Property Info	tion	OWNER A	SSIGNMENT (0)			Add New Owne
CNA Summary	0	User ID	Organizations	First Name	Last Name	Email
Assessment Scope	0			Add Owners below.		
📝 Participants	0					
Owner Settings		Owner Inform	nation			
📝 Owner Assignment	0	User ID		Email		
Owner Notes	0	First Name		Last Name		
					Cancel	Search Owner

2) Owner's information will only be returned if the users have been granted the CHO role.

User ID	Organizations	First Name	Last Name	Email			
MCNT11	Ringer Partners Management	FIRST - MCNT	LAST - MCNT11				
Owner Info	ormation						
User ID		Email					
MCNT							
First Name		Last Nam	Last Name				
FIRST - MC	ти по	LAST -	LAST - MCN1				
Organization	Name						
Part	ners Management						

3) The assigned owner will receive an email notification informing them that an assessment has been assigned to them.



4) After logging into the CNA e-Tool, the property owner will first see their personalized dashboard. The 'Owner's Desk' section, located on the dashboard, displays the CNAs assigned to the owner.

						Home	Signed in as LAST - MCNT22, F. (MCNT22) 🔻
NEW ASSIGNMENTS RECEIVED (0)					Options •		
► MY	DESK (0)						
▼ OWNER'S DESK (1)							
	Assessment ID	Property Name	Location	Last Modified Date	Sent/Status Date		
	2024-100121	Sample CNA 1	New Jersey, Jersey Ci	ty 9/24/2024			